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SCARBOROUGH PLANNING DEPARTMENT

TO:
CHAIRMAN AND MEMBERS OF THE
SCARBOROUGH PLANNING COMMITTEE

RE: CHILD CARE NEEDS STUDY - STATUS REPORT

- Phase III - Attitudinal Survey
  and
- Progress Report Third Quarter
  - Health and Welfare Canada,
  Child Care Initiatives Fund

Reference: W88048

April 18, 1990

Agenda: April 26, 1990

BACKGROUND:

At its meeting of April 10, 1989, Council authorized the execution of a Contract of Agreement between the City of Scarborough and Health and Welfare Canada, to carry out a Child Care Needs Study and Implementation Strategy. The Study formally began on May 1, 1989. Phases I and II have been completed, were presented and received by Planning Committee February 1, 1990, and Council on February 12, 1990.

Phase III - Attitudinal Survey:

As directed by Council at its meeting on July 17, 1989, a call for proposals for survey consultants took place in August, 1989. The Kapelos-Edwards Group, Management Consultants, were subsequently retained and contracted to design, analyze, and report the findings of two survey questionnaires: Questionnaire #1 to be circulated to 4,000 randomly selected Scarborough households and translated into five languages in order to reach the broadest Scarborough communities, and Questionnaire #2 to be circulated to approximately 1,100 Scarborough households on Metro Children's Services' waiting list for child care subsidy.

Prior to distribution, the survey protocol was reviewed and approved by the University of Toronto Office of Research and Administration Human Subjects Review Committee to ensure conduct of this investigation meets the standards of the National Research Council of Canada for research on humans.

Attached as Appendix (1) to this Report is a copy of the Survey Consultant's Report.

The purpose of this report is to present a summary and analysis of the Consultant's findings for the information of Planning Committee and Council.

PHASE III REPORT - ATTITUDINAL SURVEY:

SURVEY #1 - SCARBOROUGH RESIDENTS CITY-WIDE RANDOM SURVEY:

Why did we carry out this survey?

Our survey was designed in two sections to do two things:

Section A - to get a measure of the general level of public interest in licensed child care; and

Section B - to canvass current users of child care to find out what forms of care they use at present and how satisfied they are.

Survey #1 was mailed to 4,000 Scarborough households. Of these, 2,500 were households with children under 12 years old, and 1,500 households without children under 12 years old. All were randomly selected. All respondents answered Section A. Respondents with children under 12 who need some form of child care because the parent(s) work or go to school, went on to answer Section B.

Our response rate overall was 20% (790 valid replies), which is a very good response rate for a survey of this type. When the replies were tabulated, there were approximately 60% from the households with children under 12 years old, and 40% from the households without children under 12 years old.

MEETING THE DEMAND FOR CHILD CARE

Family-Based Support

Of the total number of households with a child under 12, 49% of the respondents indicated that they did not use any form of child care outside the home. If child care was used, it was provided by a family member who resides in the home. Forty-five per cent of these persons said they would go to work or school if they could find child care that was affordable and/or was in a location convenient to either home or work.

Of the balance of the 51% of households with a child under 12, 15% did not complete Section B of the questionnaire. This can be inferred to include those who misread the survey instructions, those who have child care for reasons other than work or school (i.e., serious parent illness), or working parents who do not use any form of child care, whose children are identified as "latch-key kids".

Who Provides Child Care Today

How then do the 36% of parents who indicated they do work or go to school take care of their children? Most do it informally. The detailed breakdown is as follows:

Twenty-one per cent of the 268 respondents, who accounted for 17% of the 399 children, used licensed group care. Four per cent of the respondents, who accounted for 4% of the children, used licensed private home day care. All other respondents used child care outside of the licensed system.

Ten per cent of the respondents, who accounted for 10% of the children, used a nanny/babysitter in the home. Fifteen per cent of the respondents, who accounted for 10% of the children, used non-resident relatives in the home.

Outside of the home setting, forty-four per cent of the respondents, who accounted for 38% of the children, used a babysitter outside of the home. Twenty-eight per cent of the respondents, with 15% of the children, used a relative outside of the home. And, eleven per cent of the respondents, who accounted for 5% of the children, used a friend.

Please note that, among the 268 respondent households, eighty-eight had more than one form of child care arrangement.

Satisfaction Levels

Are they satisfied with the level of child care service and the locations of the service they use at the present time? Ninety per cent said - yes. Parental preference in the type of child care used differed in relation to the affordability factor, that is, if cost were no object and/or within the limits of what they could afford, and on the ages of the children. Care in the child's home by a parent was the first preference for infants, but a licensed child care centre was the strongest preference for pre-school and school-age children.

KAPELOS - EDWARDS REPORT - SURVEY 1

TABLE 5

CHILD CARE PREFERENCES

	Cost No Object			Can Afford		
	Infant	Pre-School	School-Aged	Infant	Pre-School	School-Aged
Number of Respondents	(165)	(173)	(210)	(155)	(168)	(212)
	%	%	%	%	%	%
Group Centre (Licensed)	7	28	31	4	28	28
Private Home Day Care (Licensed)	9	8	6	10	8	9
Nanny/Baby-sitter in home	33	22	25	22	14	18
Babysitter Outside of Home	2	4	6	14	14	15
Friends	1	2	3	2	2	4
Relatives living in household	6	5	4	10	7	6
Relatives living out-side of household	1	1	2	8	8	7
Mother/ Father at home	40	30	22	29	18	12
Other	1	1	1	-	1	1
	100%	101%	100%	99%	100%	100%

Please Note:

Where percentages are quoted in the report, they have been calculated on the actual number of responses per question which could include partial or multiple answers and, therefore, may not always total 100%.

Child Care Costs

More than one-quarter of the respondents reported that their child care costs were over $400 a month. Child care fees vary depending on the form of care and often the age of the child. Licensed child care fees are generally higher.

KAPELOS - EDWARDS REPORT - SURVEY 1

TABLE 4

MONTHLY CHILD CARE COSTS

Dollars spent per Month	% of Respondents
	%
0 - $ 50	17
$ 51 - $100	10
$101 - $150	5
$151 - $200	9
$201 - $250	6
$251 - $300	9
$301 - $350	4
$351 - $400	14
$401 or over	27

Children and Parents with Special Needs

Of the households who answered the special needs question, between 2% to 7% indicated that they had a need for special care for their children. Twenty-eight percent of the respondents who do shift work identified the need for special child care arrangements.

KAPELOS - EDWARDS REPORT - SURVEY 1

TABLE 8

NEED FOR SPECIAL CHILD CARE

AND SATISFACTION WITH PRESENT USE

	Need Special Care	Very Satisfied	Some What Satis.	Not Very Satis.	Not At All Satis.
	%	%	%	%	%
Shift work parents Base (229)	28	40	24	14	22
Parents not fluent in English (216)	4	61	9	17	13
Children not fluent in English (216)	2	68	8	12	12
Children with physical disabilities (216)	4	62	8	15	15
Children with learning disabilities (217)	6	53	10	20	17
Children with emotional or behavioral problems (219)	7	47	15	21	18
Children with different cultural/ religious customs (216)	4	56	11	19	15

Projecting Our Survey Findings to Scarborough as a Whole

When we project the consultants' findings to the city as a whole, there are some interesting statistics.

There are approximately 50,000 households in Scarborough with a child under 12. The survey suggests at least 36% of these households use some form of child care outside the home because of working (or student) parents. This means roughly 18,000 homes are dependent on some form of child care arrangement to remain in the labour force or in school. Most of these households take care of their children outside of the licensed sector (75% or 13,500), and 90% of these households are satisfied with their current level of service.

The survey suggests that 43% of those parents who stay at home would go to work or school if child care was affordable and/or convenient. This translates into roughly 11,000 people who could be added to the work force, and 18,920 children for whom child care resources would be needed.

The survey suggests that 15% of those who have a child under 12 do not use child care in any organized or reported sense. There may be 7,500 "latch-key households" generating 12,900 children, who could potentially make use of some form of supervised care.

There is a potential for 500 - 1,000 households to have special needs associated with their child care arrangements related to physical or learning disabilities, emotional or behavioral problems, cultural/religious differences, customs or language fluency of the children.

Please Note:

These projected numbers of children were calculated using the household composition of survey 1 respondents that is, 44% had one child (22,000 children), 43% has two children (43,000 children), 11% had three children (16,500 children), 1% had four children (2,000 children) and 1% had five children (2,500 children).

An increase of potentially 11,000 more parents into the work force with 18,920 children, is a high projection based upon the trends set out by the survey response. These numbers may be high because this would result in a female participation rate in the labour force which is slightly higher than 1986 census data would suggest. The 1986 Census indicates a participation rate of women in the labour force of approximately 65-70%, whereas the survey's potential increase, if realized, would bring this rate up to roughly 80%. Using these overall survey projections, we have shown these in a pie chart (Figure 1) to account for Scarborough's population overall.

HOW OUR CHILDREN ARE CARED FOR TODAY

HOUSEHOLDS WITH CHILDREN UNDER 12 YEARS

(Percent based on actual childcare survey; numbers are projections derived from these)

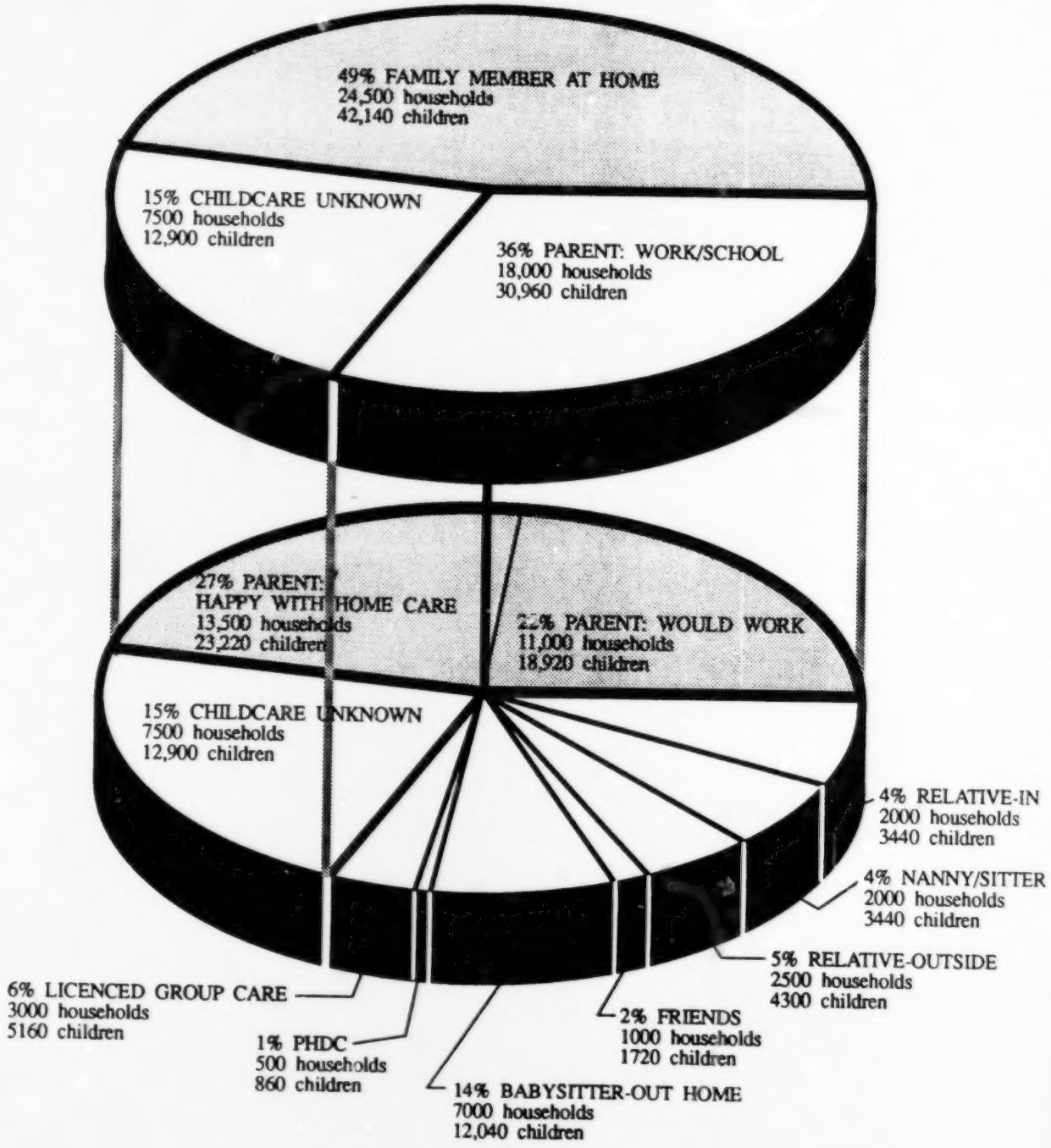

FIGURE 1

Licensed Care is Important

Of the total respondents, which includes households with and without children of potential child care age, 73% said that the need for licensed child care in our society is "very important". Seventy per cent of the total respondents went on to confirm that they believed that the cost of day care services, for those in need of financial support should be partially met by the use of tax dollars.

SURVEY #2 - METRO CHILDREN'S SERVICES -
FAMILIES WAITING FOR SUBSIDIZED CHILD CARE:

Why did we carry out this Survey?

To our knowledge, this was the first time families who were waiting for subsidized child care were asked for their comments on how they were coping while waiting for the desired child care.

At the time of the survey, there were 1,065 families in Scarborough approved by Metro Children's Services to receive financial assistance (subsidy) for their child care fees. Surveys were mailed to all 1,065 families. Our response rate was 20% (257 households). As in Survey #1, this is a very good response rate.

This is what we learned.

When asked by the survey for the length of time the family had been on the waiting list, the average time was 6-8 months. In isolated cases, some families have been waiting for over one year.

Although waiting for the subsidized child care, 68% of the parents are working and have made child care arrangements, most frequently with a babysitter outside the family home or with a licensed child care centre.

The satisfaction level was high in relation to the type and location of present child care arrangements. However, licensed group care was the most preferred choice of the respondents for children of all ages. This is an anticipated response considering these families are on the waiting list for licensed subsidized child care.

KAPELOS - EDWARDS REPORT - SURVEY 2

TABLE 2

TYPE OF CHILD CARE SERVICE CURRENTLY USED

		Ages of Children										
		0	1	2	3	4	5	6	7	8	9	10
Number of Respondents	(248)	(54)	(38)	(25)	(40)	(28)	(24)	(15)	(18)	(11)	(3)	(5)
	%	%	%	%	%	%	%	%	%	%	%	%
Group Centre (Licensed)	24	9	16	4	48	29	33	20	22	9	-	-
Private Home Day Care (Licensed)	9	13	3	8	5	14	13	7	11	9	-	-
Nanny/Baby-sitter in home	5	4	16	8	5	-	-	-	-	-	-	-
Babysitter out-side of home	35	35	34	24	30	46	25	47	28	55	33	20
Friends	16	6	11	-	3	-	-	13	11	-	-	40
Relatives In Home	6	4	3	-	3	-	4	7	6	18	-	-
Relatives out-side of Home	17	9	8	12	-	-	4	7	6	9	-	-
Not using child care on a daily basis	22	20	11	24	8	11	21	-	17	-	67	20
	134%											

Please Note:

Where percentages are quoted in the report, they have been calculated on the actual number of responses per question which could include partial or multiple answers and, therefore, may not always total 100%.

Fifty-nine percent of the respondents to Survey 1 reported they spent up to 10% of their monthly income on child care. Their mean cost was $384 per month. Twenty-three percent of the respondents to Survey 2 reported they spent up to 30% of their monthly income to cover child care costs. Their mean cost was $288 per month. However, the annual income of respondents to Survey 2 was generally lower than those of Survey 1. Eighty-nine percent of the working women in Survey 2 have a personal annual income of $25,000 or less and, of these, 52% earn $15,000 or less.

Compared to the Survey 1 responses, a similar percentage (25%) of parents who do shift work indicated they need special child care. However, all other categories were reported by the Survey 2 special needs respondents as presenting a much higher need for specialized care.

KAPELOS - EDWARDS REPORT

TABLE 6 - SURVEY 2

NEED FOR SPECIAL CHILD CARE

AND SATISFACTION WITH PRESENT USE

	Need Special Care	Very Satisfied	Some What Satis.	Not Very Satis.	Not At All Satis.
	%	%	%	%	%
Shift work parents Base (174)	25	41	24	20	15
Parents not fluent in English (173)	20	49	40	7	5
Children not fluent in English (174)	24	51	29	14	6
Children with physical disabilities (168)	5	59	28	9	3
Children with learning disabilities (166)	13	64	17	11	8
Children with emotional or behavioral problems (166)	10	50	29	15	6
Children with different cultural/ religious customs (169)	20	46	42	4	8

PROGRESS REPORT 3 - HEALTH AND WELFARE CANADA, CHILD CARE INITIATIVES FUND

To comply with the terms of the contract with the City of Scarborough, written quarterly progress reports are submitted to Health and Welfare Canada (Child Care Initiatives Fund).

Attached as Appendix (2) is the third report submitted February 14, 1990, which covers the period from November 1, 1989, to January 31, 1990.

RECOMMENDATION:

That Planning Committee receive this report for its information, to be forwarded to Council for its information.

Respectfully submitted,

Peter Poot,
Commissioner of Planning.

JD:zm

CHILDCARE NEEDS STUDY

Report to the City of Scarborough

March 1990

The Kapelos-Edwards Group
management consultants

500 Danforth Avenue, Suite 310, Toronto, Ontario M4K 1P6 (416) 461-5062

9-14

March 16, 1990

Mr. J.W. Adams
Director of Supply and Services
The City of Scarborough
Planning Department
150 Borough Drive
Scarborough, Ontario
M1P 4N4

Dear Mr. Adams:

In accordance with our agreement of September 1989 with the City of Scarborough, we are pleased to submit the attached report for your consideration.

This completes the assignment as outlined in the Terms of Reference and we trust it will prove useful to the major study being undertaken by the City.

We would like to take this opportunity to express our appreciation for the cooperation of the project's staff members, and for the opportunity of working with the City of Scarborough.

Sincerely,

Renée Edwards

Renée Edwards

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1.0 BACKGROUND

In response to the challenge currently facing daycare service providers in Ontario to provide adequate supplies of appropriate services, the City of Scarborough initiated a child care needs study and implementation strategy project under the Child Care Initiatives Fund of Health and Welfare, Canada. Its major objective is to identify means of enhancing delivery of child care services to families in Scarborough.

To increase their understanding of the needs and preferences of Scarborough families with respect to daycare services, the City decided to carry out an attitudinal survey and retained the services of The Kapelos-Edwards Group to implement this project.

1.1 PURPOSE AND OBJECTIVES

The purpose of the Child Care Needs Assessment in the City of Scarborough is:

1. "to assess the level of community support for formal child care services, for the introduction of child care resource centres and the need for specialized forms of child care.

2. to assess the level of community support and preference for employment based, home based, community based and school based child care.

3. to verify assumptions arising out of (our) demographic analysis of child care needs" (Terms of Reference).

The City required that two surveys be conducted, to ensure data from 3 populations:

- seven areas of high need, identified by the Metropolitan Toronto Day Care Planning Task Force Report: Blue Print for Child Care (1986)
- a representative city-wide selection of households
- residents of Scarborough currently on waiting lists for Metro subsidized spaces

1.2 PROCESS

In January 1990, questionnaires for each survey were mailed with a letter of endorsement from the Mayor of Scarborough, Joyce Trimmer. For Survey 1, a total of 4,000 English questionnaires were mailed to a random selection of households in the City of Scarborough, 2,500 to families with children, 1,500 to families without children. The questionnaire was also translated into five other languages and placed in social service agencies to make them available to non-English speaking households. For

Survey 2, 1,065 questionnaires were mailed out to households on the Subsidy Waiting List. For detailed Methodology, refer to Appendix A.

The following briefly outlines the content of the questionnaires. (See Appendix B for Questionnaires.)

Questionnaire #1

- General Attitudes to Child Care
- Demographic Information (age, income, ethnicity etc.)
- Child Care Information
  - ages of children and history of child care use
  - type of current child care
  - location and convenience of current child care
  - percentage of income spent on child care
  - satisfaction with current child care
  - child care preferences
  - need for specialized forms of child care

Questionnaire #2

- Demographic Information (age, income, ethnicity etc.)
- Child Care Information
  - ages of children and history of child care use
  - length of time on waiting list
  - type of current child care
  - location and convenience of current child care
  - percentage of income spent on child care
  - satisfaction with current child care
  - child care preferences
  - need for specialized forms of child care

2.0 FINDINGS AND ANALYSES

2.1 SURVEY #1

A representative sample of households in Scarborough was surveyed mainly to gather information on the need for child care services and whether or not this need is being satisfied. A total of 790 valid responses were received.

The analysis that follows presents a descriptive summary of the sample in terms of demographics, attitude, and child care use. In addition, it provides an interpretation of the relationships between certain characteristics which were analyzed using cross-tabulation. (For further interpretations see Computer Tables.)

- need for licensed child care

The majority (73%) of the respondents believed that the need for licensed child care in our society is very important. Females (83%) were more likely than males (59%) to take this position as were respondents under 40 years old. As to the extent to which tax dollars should be used to assist those in need of financial support for child care services, most people (70%) were in favour of partial subsidization. Only 11% of the females believed that no tax dollars should be used compared to 21% of the males. Belief in total subsidization was relatively high with those who were single, divorced or separated, earning a lower household income and had a mother in the household under 30 years old.

- household profile

The average age of the respondents was 42 years old and average household income fell in the range of $40,000 to $50,000. Sixty percent were female, 78% were married and 86% spoke mainly English in their household. The only other language group that was represented to any degree was Chinese (8%). Respondents in the Chinese group were more likely to be male (Chinese, 51%; English, 39%) and the father of any children under 12 years old (Chinese, 42%; English, 28%).

- households with family member at home

The Chinese were also more likely to have a family member staying at home to care for their children (Chinese, 66%; English, 47%). The overall figure for those with a family member at home was 49%.

As Table 1 shows, a greater proportion of Chinese family members staying at home would be working or going to school if they could find suitable child care.

Table 1

Number of respondents	Total households with family member at home (229)	Chinese (25)*	English (186)
Would work or go to school if child care...	%	%	%
- was affordable	45	70	40
- accommodated shift work	23	47	20
- accommodated working overnight	7	16	6
- accommodated extended hours	19	37	17
- was in a location convenient to either home or work	45	78	40

* Note small base size. Results should be interpreted with caution.

The above table reveals that the two main concerns for the total number of those staying at home are affordability (45%) and convenient location (45%). Affordability is an even greater concern for single (67%) and divorced (67%) parents, mothers earning less than $35,000 and respondents under the age of 30 years old.

Overall, 65% of the households with children under 12 years old were at least somewhat likely to use a child care resource centre if one was available in their neighbourhood. The 38% who indicated they would be very likely were more likely to be female, under 30 years old, earning a household income under $40,000, or speaking Chinese in their home. Forty-seven percent of the Chinese were very likely and 84% were at least somewhat likely. Because of the small number of Chinese households (18) that qualified to answer Section B, a proper comparison with English households cannot be made on the issues of actual child care use and satisfaction.

Only a small percentage (5%) of the total respondents had a 12 to 18 year old child requiring specially arranged supervised care living in their household.

. households with children under the age of 12

In 60% of the households, there was a child under the age of 12 years old present. Of this percentage, 44% had only one child in this age group and 43% had two. The specific ages of the children and the percentage each age represents out of households with children under 12 years is shown in Table 2.

Table 2

Age	Percent of households with children under 12 years
	%
Infant	7
One year old	9
Two years old	14
Three years old	17
Four years old	13
Five years old	19
Six years old	15
Seven years old	18
Eight years old	15
Nine - Eleven years old	36

In 68% of these households, the respondent was identified as the mother/stepmother of the child(ren) and in 30%, the respondent was the father/stepfather.

Out of the total number of respondents, 36% required child care services because either both parents or a single parent was working or going to school. The most commonly used child care service used by these parents was a babysitter outside of their home (44%). Relatives living outside of the household (28%) were the second most common and a licensed Group Centre (21%) was the third. A breakdown of the use of each type of child care service and the age of child is presented in Table 3 below.

Table 3

Child Care Service Used for Each Age Level

Number of respondents	Total Respondents with children under 12 (268)	Age of Children 0 (16)	1 (21)	2 (38)	3 (44)	4 (31)	5 (49)	6 (38)	7 (44)	8 (37)	9 (35)	10 (27)	11 (17)
	%	%	%	%	%	%	%	%	%	%	%	%	%
Group Centre (licensed)	21	-	5	11	23	42	20	29	18	19	6	4	6
Private home daycare (licensed)	4	-	5	8	2	-	2	3	5	3	3	7	6
Nanny/babysitter in home	10	6	19	11	11	3	14	18	5	14	6	7	6
Babysitter outside of home	44	44	29	37	41	29	45	29	32	32	67	44	18
Friends	11	-	10	3	2	7	2	3	9	-	8	11	18
Relatives in home	15	19	5	13	7	10	4	8	11	16	3	11	35
Relatives outside of home	28	31	29	18	14	10	12	11	21	16	8	15	12

Note: Multiple responses were accepted.

Males (16%) were more likely than females (8%) to use a nanny/ babysitter in their home as were mothers over 40 years old. Compared to the average 21% who used a Group Centre, there were a higher percentage of single (47%) and divorced (40%) parents using this service. The use of a Group Centre was also higher for those respondents with a household income of $30,000 or less.

- use of child care registry

In response to whether or not they had used a child care registry to hire an individual to care for their children outside their home a small percentage (8%) indicated yes, 69% indicated no, and 24% indicated they had never hired such an individual. Only 1% of the male in the sample had availed themselves of this service.

- change in child care arrangements in the last five years

Over the past five years, most respondents (53%) had to make new arrangements for child care one to three times and 30% had to make new arrangements four to six times.

- money spent on child care

The average amount of money spent on child care each month was $348. Twenty-seven percent reported that they spent over $400.

Table 4

Monthly Child Care Costs

Dollars Spent per Month	% of Respondents
	%
0 - $ 50	17
$ 51 - $100	10
$101 - $150	5
$151 - $200	9
$201 - $250	6
$251 - $300	9
$301 - $350	4
$351 - $400	14
$401 or over	27

The amount of money spent was positively related to income. That is, child care costs increased with a rise in both household and mother's income.

For most respondents (59%), the money they spent on child care represented between 0-10% of their monthly income. The percentage of income spent tended to be higher, however, if the respondent was a female or there was a mother in the household earning $25,000 or less.

- time and transportation method involved in child care arrangements

The average time it took the person responsible for delivering the child(ren) to child care to get to work or school was 31 minutes. Only 7% took more than one hour. An average 17 minutes of this time was spent actually delivering the child(ren). One reason that it did not take a lot of extra time was that the majority of people (70%) travelled by car. This percentage was considerably higher than the 37% of the waiting list respondents

who used a car for transportation. Public transportation was used by 23% of the households. Seventeen percent travelled on the subway for at least part or all of their trip to work or school.

- living/work situation

Less than one-half (46%) of those who delivered the child(ren) to child care worked in Scarborough. Those who were single parents or between the ages of 25 and 29 years old were more likely to work elsewhere.

- satisfaction with current arrangements

Overall, most people were at least somewhat satisfied (89%) with the child care service they are currently using as well as with its location (90%).

However, compared to the 54% overall, a smaller percentage (27%) of single parents and parents under 30 years old (45%) were very satisfied with the child care services they were using.

- preference for child care service

Respondents were asked which one type of child care they would most prefer to be using if cost were no object. For infants, most of the respondents preferred care in the home either with the father or mother (40%) or with a nanny or babysitter (33%). For pre-schoolers, the mother or father at home was still the most popular choice but dropped to a 30% consensus among the respondents, which was only slightly higher than the 28% who preferred a licensed Group Centre. With children of school age, more people favoured a Group Centre (31%) but there were still several who preferred to have a nanny/babysitter (25%) or a mother/father (22%) at home.

Respondents were asked to name their preference once more but, in this instance, they were asked to choose within the limits of what they can afford. The mother/father (29%) or a nanny/ babysitter (25%) at home were again the most attractive types of care for infants, although to a lesser degree than if cost were no object.

For pre-school and school age children, a Group Centre was considered to be the most preferred option. (Table 5)

Table 5

Child Care Preferences

	Cost No Object			Can Afford		
	Infant	Pre-School	School Aged	Infant	Pre-School	School Aged
Number of respondents	(165)	(173)	(210)	(155)	(168)	(212)
	%	%	%	%	%	%
Group Centre (licensed)	7	28	31	4	28	28
Private home daycare (licensed)	9	8	6	10	8	9
Nanny/babysitter in home	33	22	25	22	14	18
Babysitter Outside of Home	2	4	6	14	14	15
Friends	1	2	3	2	2	4
Relatives living in household	6	5	4	10	7	6
Relatives living outside of household	1	1	2	8	8	7
Mother/father at home	40	30	22	29	18	12
Other	1	1	1	-	1	1

More than one-half of the respondents for each group indicated that the type of child care they are using at the present time is the one that they most prefer within the limits of what they can afford; infants (57%), pre-school children (58%) and school aged children (56%).

There was little variation in child care preferences according to age, income and other variables. Whether or not these preferences were the same as current child care use, however, did differ between respondents. Females were more likely than males to be using their most preferred option. (Table 6)

Table 6

Child Care Preference the Same as Us?

Number of respondents	Infants (98) %	Pre-School Children (125) %	School Aged Children (183) %
Male	48	45	55
Female	61	64	60

. location: actual and preferred

The most common location for child care for those with one or more children was somewhere else in their neighbourhood. (Child #1, 47%; Child #2, 41%; Child #3, 54%). (Table 7) In contrast, the most preferred location was in their own home (Child #1, 52%; Child #2, 56%; Child #3, 52%). The pattern of response to actual and preferred location was not affected by other characteristics of the sample.

Table 7

Child Care Location and Preferences

	Actual Location			Most Preferred Location			Second Most Preferred Location		
Child	#1	#2	#3	#1	#2	#3	#1	#2	#3
Number of respondents	(235) %	(121) %	(28) %	(229) %	(124) %	(33) %	(211) %	(118) %	(34) %
Home	27	33	39	52	56	52	14	13	12
School in neighbourhood	14	12	7	28	27	30	30	32	27
Somewhere else in neighbourhood	47	41	54	11	9	15	31	36	38
At or near place of work	6	7	-	7	7	-	21	15	21
At school attended by parent	-	-	-	1	-	-	1	-	-
More than one of the above	3	3	-	2	2	3	3	3	3
Other	3	-	-	-	-	-	-	-	-

special needs requirements

Special needs of child care were required by a number of respondents. Care that would meet the needs of shift work parents (28%) was reported to be the greatest need relative to the others (Table 8). It was also the one which parents were least likely to indicate that they were very satisfied (40%) as to whether this need was being met by the child care they were actually using. Respondents most likely to be very satisfied were those with children not fluent in English (68%). (Table 8)

Table 8

Need for Special Child Care

and Satisfaction with Present Use

	Need Special Care	Very Satisfied	Some-what Satis.	Not very Satis.	Not at all Satis.
	%	%	%	%	%
Shift work parents Base (229)	28	40	24	14	22
Parents not fluent in English (216)	4	61	9	17	13
Children not fluent in English (216)	2	68	8	12	12
Children with physical disabilities (216)	4	62	8	15	15
Children with learning disabilities (217)	6	53	10	20	17
Children with emotional or behavioural problems (219)	7	47	15	21	18
Children with different cultural/religious customs (216)	4	56	11	19	15

Some differences among respondents emerged as to the nature of their special needs. Compared to the 4% overall, 11% of the parents over 40 years old noted that they required care that would meet the needs of children with different cultural/ religious customs. Single (23%) and separated (31%) parents also expressed a greater need than the average for care for children with emotional or behaviourial problems. As well, they were less likely than married or divorced parents to be satisfied that their need was being met by the child care they were using. And finally, the lower the mother's income, the greater the need for specialized care for parents not fluent in English, children with physical disabilities, learning disabilities, emotional or behaviourial problems and different cultural or religious customs.

- profile of mother/stepmother

In 97% of the cases (of Section B respondents), the mother or stepmother of the children was living in the household. Her average age was 35 years old. Eighty-eight percent of these mothers were employed outside the home and 78% were working full time. Most of them worked in a secretarial or clerical position (34%). There was no relationship between age and type of position held. (Table 9)

Table 9

Occupation	% of Mothers
Secretary/clerical	34
Manager/Supervisor	15
Medical/Professional	12
Self-employed	1
Insurance broker	5
Teacher	9
Day care worker	2
Factory worker	3
Housewife	2
Sales (cashier, salesperson)	4
Other professional	7
Other non-professional	6

- mother/stepmother's annual income

Fifty-three percent of the mothers earned $25,000 or less. A breakdown on annual income is provided in Table 10.

Table 10

Mother's Annual Income

	%
$15,000 or less	17
Over $15,000 to $25,000	36
Over $25,000 to $35,000	29
Over $35,000 to $45,000	10
Over $45,000 to $55,000	6
Over $55,000	2

A larger percentage of single mothers (67%) were earning $25,000 or less annually even though married mothers were less likely to be working full time.

2.2 SURVEY #2

Households that are currently on the waiting list for income subsidy daycare were surveyed to examine the type of child care they are using while awaiting a subsidy and their satisfaction with their service. The following summarizes the response that was received from 257 households.

- time on waiting list

The average amount of time respondents had been on the waiting list for subsidized daycare was 6 to 8 months. Fourteen percent had been on the list for ten months or more.

- profile of respondents

The respondents were asked what their relationship was to the children placed on the waiting list. In the majority of cases (73%), the respondent was either the mother or stepmother. Fathers or stepfathers made up 23% of the respondents, which also means that in 23% of the households the father was most responsible for arranging for the care of the children.

Half of the respondents (50%) were married but it is important to note that 32% were single parents which was a considerably higher figure that the 8% who were single in the sample representing the overall population of Scarborough in Survey #1.

Fifty-two percent were employed full time working regular hours, 16% were employed either part time or working shifts and 31% were unemployed. It is possible that a higher percentage would be employed if they were receiving income subsidized daycare. Some of the 31% who were unemployed, however, may represent a sizeable proportion of the 19% who were attending school.

- household income

Household income was under $30,000 for 80% of the respondents on the waiting list which is a considerably higher percentage than those earning under $30,000 (23%) in Survey #1.

- children under 12 in the household

Forty-eight percent of the households had only one child under the age of 12 years; 34% had two children in this age group, and 11% had three to five children.

Table 1 identifies the percentage of households with children at each age level as follows:

Table 1

Age	Percent of households with children under 12 years
	%
Infant	30
One year old	24
Two years old	17
Three years old	19
Four years old	17
Five years old	11
Six years old	8
Seven years old	11
Eight years old	9
Nine - Eleven years old	11

- change in child care arrangements

Over the past five years, 31% had to make new arrangements for someone to care for their children at least four or more times. Twenty-one percent did not answer this question.

. language spoken in the household

The majority of respondents (63%) spoke English in their household, 7% spoke Chinese and 28% spoke languages other than those specified on the questionnaire.

. type of child care service currently used

The most commonly used type of child care service was a babysitter outside of the home (35%) followed by a licensed Group Centre (24%). Table 2 presents a breakdown on use of service for each age level of the child(ren).

Table 2

	Total Respondents with children under 12	Age of Children											
Number of respondents	(248)	0 (54)	1 (38)	2 (25)	3 (40)	4 (28)	5 (24)	6 (15)	7 (18)	8 (11)	9 (3)	10 (5)	11 (1)
	%	%	%	%	%	%	%	%	%	%	%	%	%
Group Centre (licensed)	24	9	16	24	48	29	33	20	22	9	-	-	-
Private home daycare (licensed)	9	13	3	8	5	14	13	7	11	9	-	-	-
Nanny/babysitter in home	5	4	16	8	5	-	-	-	-	-	-	20	-
Babysitter outside of home	35	35	34	24	30	46	25	47	28	55	33	20	-
Friends	16	6	11	-	3	-	-	13	11	-	-	40	-
Relatives in home	6	4	3	-	3	-	4	7	6	18	-	-	-
Relatives outside of home	17	9	8	12	-	-	4	7	6	9	-	-	-
Not using child care on a daily basis	22	20	11	24	8	11	21	-	17	-	67	20	100

- monthly child care costs

The average amount of money spent on child care per month was $288. Twenty-three percent spent over $400. This amount represented up to 10% of monthly income for 24% of the respondents, between 11% to 20% for 27% of the respondents and between 21% to 30% for 23% of the respondents. Table 3 further illustrates monthly costs.

Table 3

Monthly Child Care Costs

Dollars Spent per Month	% of Respondents
	%
0 - $ 50	14
$ 51 - $100	8
$101 - $150	5
$151 - $200	10
$201 - $250	6
$251 - $300	18
$301 - $350	6
$351 - $400	12
OVER $400	23

- time and transportation method involved in child care service

On average, it took the person usually responsible for delivering the child(ren) to child care 36 minutes to get to work or school. Most of this time, an average 31 minutes, was spent delivering the child(ren). Car (37%) was the most common form of transportation to work or school, followed by bus/streetcar (22%), subway and bus/streetcar (15%) and walking (15%). The majority of respondents (61%) worked or studied in Scarborough.

- satisfaction with current service

Seventy-two percent were either somewhat or very satisfied with the child care services they are currently using and an even higher percentage (78%) were at least somewhat satisfied with its location.

- preference for child care service

When asked which one type of child care they would most prefer to be using if cost were no object, the most popular choice for all age groups was a licensed Group Centre.

As Table 4 indicates, thirty-two percent of the respondents chose it for infants and a considerably higher percentage chose it for pre-school (67%) and school aged (61%) children. A licensed Group Centre was also the most popular option for all age groups in response to what they preferred within the limits of what they can afford. Compared with their first preference if cost were no object, it was slightly higher for infants (39%) and slightly lower for pre-school (62%) and school aged children (52%).

Table 4

Child Care Preferences

	Cost No Object			Can Afford		
	Infant	Pre-School	School Aged	Infant	Pre-School	School Aged
Number of respondents	(137)	(106)	(93)	(122)	(107)	(87)
	%	%	%	%	%	%
Group Centre (licensed)	32	67	61	39	62	52
Private home daycare (licensed)	10	5	8	16	8	9
Nanny/babysitter in home	15	4	10	9	3	3
Babysitter outside of home	2	5	1	8	9	5
Friends	-	1	1	2	2	5
Relatives living in household	7	4	5	7	5	10
Relatives living outside of household	7	2	5	3	4	3
Mother/father at home	26	13	9	15	7	9
Other	-	-	-	2	2	3

Forty-nine percent reported that their first preference within the limits of what they can afford, was the one they are currently using for infants. A smaller percentage of parents of pre-school (40%), and school aged (37%) children reported that they were using the type of child care they most preferred.

- location of child care service: actual and preferred

Table 5 identifies that the greatest number of respondents (35%) were using child care located somewhere else in their neighbourhood. A school in their neighbourhood was the actual location for 24% which was less than the 46% who indicated that they would most prefer it as a base for caring for their children.

Table 5

Child Care Location and Preferences

	Actual Location	Most Preferred Location	Second Most Preferred Location
Number of respondents	(121)	(124)	(118)
	%	%	%
Home	15	24	14
School in neighbourhood	24	46	26
Somewhere else in neighbourhood	35	13	28
At or near place of work	5	8	22
At school attended by parent	1	5	7
More than one of the above	3	1	2
Other	16	4	3

- special needs requirements

When asked whether or not they required any special form of child care, 25% reported the need for child care that would accommodate shift work parents, 24% for children not fluent in English and 20% for parents not fluent in English (Table 6). A fairly high percentage, however, did not answer either yes or no to each of the respective needs. This would mean that the percentages above would be somewhat smaller if all respondents had actually answered the questions.

The majority of those who did indicate that they required special care were at least somewhat satisfied that their needs were being met by the child care they were currently using. At least somewhat satisfied were 65% of the shift work parents, 80% of those with children not fluent in English and 89% of parents not fluent in English. Those most likely to be very satisfied had children with either physical or learning disabilities.

Table 6

Need for Special Child Care

and Satisfaction with Present Use

	Need Special Care	Very Satisfied	Some-what Satis.	Not very Satis.	Not at all Satis.
	%	%	%	%	%
Shift work parents Base (174)	25	41	24	20	15
Parents not fluent in English (173)	20	49	40	7	5
Children not fluent in English (174)	24	51	29	14	6
Children with physical disabilities (168)	5	59	28	9	3
Children with learning disabilities (166)	13	64	17	11	8
Children with emotional or behaviourial problems (166)	10	50	29	15	6
Children with different cultural/religious customs (169)	20	46	42	4	8

- profile of mother/stepmother

The mother or stepmother of the children were living in 96% of the households. Her average age was 29 and one-half years old which was younger than the average 35 years reported for mothers of children requiring child care in Survey #1.

Eighty-three percent of working mothers were working full time. As Table 7 identifies, the largest percentage (28%) were employed in a secretarial or clerical position which was comparable to the 34% working in the same position in Survey #1. The second largest category (15%) were students and the third largest category (14%) were factory workers.

Table 7

Occupation	% of Mothers
Secretary/clerical	28
Manager/Supervisor	10
Medical/Professional	3
Insurance (broker or representative)	1
Teacher	1
Day care worker	2
Factory worker	14
Housewife	7
Sales (cashier, salesperson)	4
Other professional	3
Other non-professional	8
Student	15

- mother/stepmother's annual income

Eighty-nine percent earned $25,000 or less per year as compared to Survey #1 where a smaller percentage (53%) earned $25,000 or less. Of the 89%, 52% of these mothers earned $15,000 or less per year.

3.0 SUMMARY

A review of the findings reveals that there were several differences between the group of waiting list respondents and the sample representative of Scarborough as a whole. To summarize:

(1) mother's income and household income were lower on the average for those on the waiting list.

(2) The waiting list group also included more single parents and fewer parents speaking English in the home.

(This would explain why they expressed a greater need for special care that would accommodate parents and children not fluent in English and children with different cultural/religious customs.

(3) Even though the greater percentage of waiting list respondents were at least somewhat satisfied with the services they were receiving, they tended to be less satisfied than the overall Scarborough sample.

(4) A smaller proportion of those on the waiting list were likely to be using the child care service that they most prefer within the limits of what they can afford.

In conclusion, the findings show that there is a greater need for assistance, financial or otherwise, with the waiting list group than there is for the group of Scarborough respondents as a whole. However, it is important to note that there are several subgroups within the Scarborough sample that are similar in profile to the waiting list group and therefore should also be given special consideration in decisions affecting child care.

APPENDIX A - METHODOLOGY

A. SURVEY #1

In December 1989, a questionnaire was designed and pretested on six employees working in the City of Scarborough Municipal Building. On January 10, 1990, a total of 4,000 English questionnaires were mailed to a random selection of households in the City of Scarborough. Out of the 4,000 mailed, 790 were returned completed for a response rate of 20 percent; 374 were returned undelivered and 120 returned after final return date.

The questionnaire was also translated into five other languages and, on January 19, placed in social service agencies to make them available to non-English speaking households. These translated versions included 200 Chinese, 100 Italian, 100 Greek, 100 Punjabi and 100 Hindi questionnaires. Response was received from the Chinese group only who returned 15 questionnaires. There were no requests to exchange an English version for one of the five languages. Sampling, translation and distribution were done by the City Planning Department, City of Scarborough.

The questionnaire, designed by the consultant, was divided into two sections. All households were eligible to answer either part or all of Section A. This section examined some general attitudes to child care, as well as family composition and potential child care usage. Section B focused on actual child care usage and needs satisfaction. Households with one or more children under 12 years old requiring child care were qualified to answer this section. The person most responsible for arranging for the care of the child(ren) was instructed to fill out both Section A and B.

B. SURVEY #2

In January 1990, 1,065 questionnaires were mailed out to households on the Subsidy Waiting List. Of the 1,065, 257 were returned completed for a response rate of 24 percent; 39 of these were returned undelivered and 78 returned after the final return date. Pretesting was conducted by the consultant using a list of people on the Subsidy Waiting List provided by the Metro Children Services Office (Scarborough). These people had given their permission to the Area Office to have the consultant deliver the questionnaires to their homes. Six questionnaires were hand delivered and picked up two days later.

Questionnaires for both surveys were mailed with a stamped self-addressed envelope and a letter of endorsement from the Mayor of Scarborough, Joyce Trimmer. The letter included translated versions. Each questionnaire was submitted in early October to the Human Subject Review Committee at the University of Toronto for an ethics evaluation. Approval, with modifications, was granted on December 15, 1989.

APPENDIX B

Questionnaire 1

CITY OF SCARBOROUGH

DAYCARE SURVEY

This questionnaire is being sent to a number of households in the City of Scarborough so that residents can offer their own opinion on the need for child care services and how they should be delivered. If you have difficulty filling it out, please call Joyce Devonshire at 396-4269.

We would just like to assure you that the information you provide will be treated in strict confidence and will be analyzed together with all the other replies we receive. You are not required to give names or location of yourself and household members. The label attached above contains a locational code that identifies only your block and not your specific address.

If you have one or more children under 12 years old who require child care, please have the person most responsible for arranging for the care of the child(ren) fill out SECTION A AND SECTION B.

If you do not have one or more children who require child care, please have one adult member of your household, eighteen years of age or over, fill out the questions that apply to him/her in SECTION A. Please return BEFORE (date).

SECTION A

In this section, your input is vital to gaining a better understanding of what child care means to the community in general.

(EVERYBODY ANSWER QU. 1 through 9)

1. Based on your experience, or what you have learned through newspapers, radio or television, how important do you think is the need for licensed child care in our society? ("X" ONE BOX)

   Very important ( )1 Somewhat important ( )2 Not very important ( )3 Not at all important ( )4

2. In your own opinion, to what extent should the cost of day care services for those in need of financial support be met by the use of tax dollars? ("X" ONE BOX)

   Wholly ( )1 Partially ( )2 Not at all ( )3

The following questions will be used to divide our respondents into groups.

3. What is your marital status? ("X" ONE BOX)

   Married ( )1 Single ( )2 Living together ( )3 Divorced ( )4 Widowed ( )5 Separated ( )6

4. What is the language mainly spoken in your household ("X" ONE BOX)

   English ( )1
   Chinese ( )2 Greek ( )4 French ( )6
   Italian ( )3 Tagalog ( )5 Punjabi ( )7

   Other (please specify) _____

5. What is your age? (WRITE AGE IN BOX BELOW)

   [ ] Years

6. And what is the total yearly combined income of your household before taxes? ("X" ONE BOX)

   $20,000 or less ( )1
   Over $20,000 to $30,000 ( )2
   Over $30,000 to $40,000 ( )3
   Over $40,000 to $50,000 ( )4
   Over $50,000 to $60,000 ( )5
   Over $60,000 to $70,000 ( )6
   Over $70,000 ( )7

7. What is your sex? ("X" ONE BOX)

Male ( ) 1 Female ( ) 2

8. Is there a child, 12 to 18 years old who requires specially arranged supervised care living in your household? ("X" ONE BOX)

Yes ( ) 1 No ( ) 2

9. Are there any children under the age of 12 years old living in your household? ("X" ONE BOX)

Yes ( ) 1 No ( ) 2

IF THERE ARE NO CHILDREN UNDER 12 YEARS OLD LIVING IN YOUR HOUSEHOLD, THE FOLLOWING QUESTIONS DO NOT APPLY TO YOU. WE THANK YOU FOR PROVIDING US WITH THE INFORMATION YOU HAVE. PLEASE RETURN THE QUESTIONNAIRE IN THE STAMPED SELF-ADDRESSED ENVELOPE.

10. a) How many children under 12 years of age are there living in your household? (PLEASE WRITE NUMBER IN BOX)

10. b) Please give the age of each child, starting with the youngest. (WRITE AGE(S) IN BOX(ES) - ADD BOXES IF MORE ARE REQUIRED) (WRITE IN 0 IF THE CHILD IS LESS THAN ONE YEARS OLD)

11. What is your relationship to the child(ren) living in your household? ("X" ONE BOX)

Mother/stepmother ( ) 1 Father/stepfather ( ) 2
Legal Guardian ( ) 3 Other (Please specify)_____

12. In your household, is there a family member staying at home to care for the children who is not working or going to school outside of the home? ("X" ONE)

Yes ( ) 1 No ( ) 2 ⟶ skip to question 14

13. Would this person be working or going to school if he/she could find child care that... ("X" EITHER YES OR NO FOR EACH)

	YES	NO
- was affordable	( ) 1	( ) 2
- accommodated shift work	( ) 1	( ) 2
- accommodated working overnights	( ) 1	( ) 2
- accommodated working extended days	( ) 1	( ) 2
- was in a location convenient to either home or work	( ) 1	( ) 2

14. How likely would you be to use a child care parent resource centre/parent child drop-in centre if one was available in your neighbourhood? ("X" ONE BOX)

Very likely ( ) 1 Somewhat likely ( ) 2 Not very likely ( ) 3 Not at all likely ( ) 4

IN ORDER TO ANSWER SECTION B, YOU MUST HAVE ONE OR MORE CHILDREN UNDER 12 YEARS OF AGE IN YOUR HOUSEHOLD WHO NEED CHILD CARE SERVICES EITHER BECAUSE 1) BOTH PARENTS ARE WORKING OR GOING TO SCHOOL OR 2) A SINGLE PARENT IS WORKING OR GOING TO SCHOOL. IF YOU DO NOT FALL INTO THIS CATEGORY, WE THANK YOU FOR COMPLETING SECTION A. PLEASE RETURN THE QUESTIONNAIRE IN THE STAMPED SELF-ADDRESSED ENVELOPE.

SECTION B

Please be advised there are two parts to this question. a) and b)

15. a) What type of child care services are you using at the present time? ("X" AS MANY AS APPLY)

	Qu. 15a	Qu. 15b - AGES
Group Centre (licensed)	( )1	
Private home daycare (licensed)	( )2	
A nanny/babysitter in your own home	( )3	
A babysitter outside of your home	( )4	
Friends	( )5	
Relatives living in your household	( )6	
Relatives living outside your household	( )7	

15. b) Next to each type of child care you have "X"ed, please write in the age(s) of the child(ren) using that particular type. (WRITE IN 0 IF THE CHILD IS LESS THAN ONE YEAR OLD)

15. c) If, at any time, you have hired an individual to care for your children outside your home, did you find this person by using a child care registry? ("X" ONE BOX)

Yes ( )1 No ( )2 Have never hired an individual outside the home ( )3

16. Over the past five years, how many times have you had to make new arrangements for someone to care for your child(ren) while you were working or going to school? ("X" ONE BOX)

1-3 ( )1 4-6 ( )2 7-9 ( )3 10-12 ( )4

17. a) At the present time, how much money in total do you spend on child care each month? (WRITE THE AMOUNT IN THE BOX PROVIDED)

$ [ ][ ][ ][ ] .00

17. b) What percentage of your monthly income, before taxes, does this amount of money represent? ("X" ONE BOX)

0 - 10% ( )1 11% - 20% ( )2 21% - 30% ( )3 31% - 40% ( )4 41% - 50% ( )5
51% - 60% ( )6 Over 60% ( )7

ANSWER QUESTIONS 18a, b, c ONLY IF YOU USE CHILD CARE OUTSIDE THE HOME - IF YOU HAVE CHILD CARE INSIDE YOUR OWN HOME ONLY, SKIP TO QU. 19a.

18. a) How much time in minutes does it take the person who is usually responsible for delivering the child(ren) to child care to get to work or school? (WRITE MINUTES IN BOX)

[ ][ ][ ] minutes

18. b) How much extra time, in minutes, does it take this person to get to work or school because of having to deliver the child(ren) to child care? (WRITE MINUTES IN BOX)

[ ][ ][ ] minutes

18. c) How does the person who usually delivers the children get to work or school most of the time? ("X" ONE BOX ONLY)

By walking	( )1	By subway and bus/streetcar	( )6
By car	( )2	By GO train only	( )7
By subway only	( )3	By GO train & subway	( )8
By car and subway	( )4	By GO train & bus/streetcar	( )9
By bus/streetcar only	( )5	By GO train,subway & bus/streetcar	( )10

Other (please specify)_____

18. d) Does this person work or study in Scarborough? Yes ( ) 1 No ( ) 2

19. a) Overall, how satisfied are you with the child care services you are using at the present time? ("X" ONE BOX)

Very satisfied	( )1	Somewhat satisfied	( )2	Not very satisfied	( )3	Not at all satisfied	( )4

19. b) How satisfied are you with the location(s) of the child care your are using now? ("X" ONE BOX)

Very satisfied	( )1	Somewhat satisfied	( )2	Not very satisfied	( )3	Not at all satisfied	( )4

20. Please be advised that there are two parts to this question.

a) If cost were no object and you had your choice, which one type of child care would you most prefer to be using for each age group? ("X" ONE BOX ONLY)
Mark an "X" for each group: infant(Inf.), PreSchool(PreSch), School Age(Sch.Age)

	Qu. 20a			Qu. 20b		
	Inf.	PreSch	Sch.Age	Inf.	PreSch	Sch.Age
Group centre (licensed)	( )1	( )1	( )1	( )1	( )1	( )1
Private home daycare (licensed)	( )2	( )2	( )2	( )2	( )2	( )2
A nanny/babysitter in your own home	( )3	( )3	( )3	( )3	( )3	( )3
A babysitter outside of your home	( )4	( )4	( )4	( )4	( )4	( )4
Friends	( )5	( )5	( )5	( )5	( )5	( )5
Relatives living in your household	( )6	( )6	( )6	( )6	( )6	( )6
Relatives living outside your household	( )7	( )7	( )7	( )7	( )7	( )7
Mother/Father at home	( )8	( )8	( )8	( )8	( )8	( )8
Other (please specify)	( )9	( )9	( )9	( )9	( )9	( )9

20. b) **Within the limits of what you can afford, which one type of child care would you most prefer to be using?("X" ONE BOX ONLY FOR EACH CHILD)**

20. c) Is the type of child care that you have marked in Qu. 20b as your first preference one that you are using at the present time for each child? ("X" ONE BOX)

Yes ( )1 No ( )2 Yes ( )1 No ( )2 Yes ( )1 No ( )2

21. a) Is the child care you use located.... ("X" ONE BOX)

	CHILD	Qu.21a #1	#2	#3	Qu.21b #1	#2	#3	Qu.21c #1	#2	#3
in your own home		( )	( )	( )1	( )	( )	( )1	( )	( )	( )1
in a school in your neighborhood		( )	( )	( )2	( )	( )	( )2	( )	( )	( )2
somewhere else in your neighborhood		( )	( )	( )3	( )	( )	( )3	( )	( )	( )3
at or near your place of work		( )	( )	( )4	( )	( )	( )4	( )	( )	( )4
where you go to school		( )	( )	( )5	( )	( )	( )5	( )	( )	( )5
at more than one of the above		( )	( )	( )6	( )	( )	( )6	( )	( )	( )6
Somewhere else (please specify)	Child #1				#2			#3		

21. b) Which one location would you most prefer as a base for caring for your children? ("X" ONE BOX ONLY)

21. c) And which location is your second preference? ("X" ONE BOX ONLY)

22. a) Many parents require special forms of child care that will meet their own particular needs and the need of their children. Below is a list of special needs. For each one, please indicate 'yes' or 'no' as to whether or not you require child care that would meet the needs of..... ("X" ONE BOX FOR EACH NEED)

	Qu. 22a Yes	No	Qu. 22b Very satisfied	Somewhat satisfied	Not very satisfied	Not at all satisfied
Shift work parents	( )1	( )2	( )1	( )2	( )3	( )4
Parents not fluent in English	( )1	( )2	( )1	( )2	( )3	( )4
Children not fluent in English	( )1	( )2	( )1	( )2	( )3	( )4
Children with physical disabilities	( )1	( )2	( )1	( )2	( )3	( )4
Children with learning disabilities	( )1	( )2	( )1	( )2	( )3	( )4
Children with emotional or behavioural problems	( )1	( )2	( )1	( )2	( )3	( )4
Children with different cultural/religious customs	( )1	( )2	( )1	( )2	( )3	( )4

22. b) For each item above that you have identified as a need for your child(ren), please indicate your level of satisfaction as to whether or not these needs are being met by the child care you are using at the present time. ("X" ONE BOX FOR EACH NEED YOU HAVE IDENTIFIED)

23. a) Is the mother/stepmother of the children living in the household? ("X" ONE)

Yes ( )1

No ( )2 ——— Please return questionnaire. Thank You for your help.

23. b) Please write the age of the mother/stepmother in the box below.

years

23. c) Is she employed outside the home? Yes ( )1
No ( )2 Please return questionnaire. Thank you for your help.

23. d) Please write in the type of work she does and the position she holds.

_____

23. e) Is she working....("X" ONE BOX)

full time ( )1 part time (min.25 hours)( )2 less than 25 hrs. ( )3

23. f) We want to relate the burden of child care costs to the income now earned by a child's mother, so if there is a mother/stepmother present, how much money does she, herself, earn over the period of a year before taxes? ("X" ONE BOX)

$15,000 or less ———— ( )1
Over $15,000 to $25,000 ———— ( )2
Over $25,000 to $35,000 ———— ( )3
Over $35,000 to $45,000 ———— ( )4
Over $45,000 to $55,000 ———— ( )5
Over $55,000 ———— ( )6

PLEASE RETURN THE QUESTIONNAIRE IN THE STAMPED SELF-ADDRESSED ENVELOPE BEFORE JAN. 31st.
THANK YOU FOR YOUR HELP.

APPENDIX B

Questionnaire 2

CITY OF SCARBOROUGH

DAYCARE SURVEY

NOTE: **IF YOU HAVE ALSO RECEIVED QUESTIONNAIRE 1, PLEASE COMPLETE THIS ONE ONLY BUT RETURN BOTH QUESTIONNAIRES IN THE STAMPED ADDRESSED ENVELOPE PROVIDED.**

This questionnaire is being sent to every individual who, at the present time, is on the waiting list for income subsidy daycare. Please have the person most responsible for arranging for the care of the child(ren) fill out the questionnaire.

Your own response to the following questions would provide valuable information that would help the City of Scarborough assess current needs and determine ways of improving their daycare system. Your place on the waiting list will not be affected in any way by your decision to respond or not respond.

If you have difficulty filling out this questionnaire, please call Joyce Devonshire at 396-4269.

We would just like to ensure you that the information you provide will be treated in strict confidence and will be analyzed together with all the other replies we receive. You are not required to give names or location of yourself and household members.

1. How many months have you been on the waiting list for subsidized daycare? (WRITE NUMBERS OF MONTHS IN BOX)

   [ ][ ] months

2. What is your relationship to the children placed on the waiting list? ("X" ONE BOX)

   Mother/stepmother ( )1 Father/stepfather ( )2
   Legal Guardian ( )3 Other (Please specify)_____

3. What is your marital status? ("X" ONE BOX)

   Married ( )1 Single ( )2 Living together ( )3 Divorced ( )4 Widowed ( )5 Separated ( )6

4. a) What type of employment, if any, are you engaged in at the present time? ("X" THE ONE BOX THAT BEST DESCRIBES YOUR EMPLOYMENT STATUS)

Full-time regular hours	( )1
Part-time regular hours (25 hours or more)	( )2
Full-time shift work	( )3
Part-time shift work	( )4
Not employed at this time	( )5

4. b) Are you attending school at the present time? ("X" ONE BOX)

   Yes ( )1 ——— SKIP TO QU. 7
   No ( )2

5. What is the total yearly combined income of your household before taxes? ("X" ONE BOX)

   $10,000 or less ———( )1
   Over $10,000 to $20,000———( )2
   Over $20,000 to $30,000———( )3
   Over $30,000 to $40,000———( )4
   Over $40,000 to $50,000———( )5
   Over $50,000 ———( )6

6. How many children under 12 years of age are living in your household? (PLEASE WRITE NUMBER IN BOX)

7. Please give the age of each child, starting with the youngest. (WRITE AGE(S) IN BOX(ES) - ADD BOXES IF MOR ARE REQUIRED) (WRITE 0 IF THE CHILD IS LESS THAN ONE YEAR OLD)

8. Over the past five years, how many times have you had to make new arrangements for someone to care for your child(ren)? ("X" ONE BOX)

1-3 ( )1 4-6 ( )2 7-9 ( )3 10-12 ( )4

9. What is the language mainly spoken in your household? ("X" ONE BOX)

English	( )1				
Chinese	( )2	Greek	( )4	French	( )6
Italian	( )3	Tagalog	( )5	Punjabi	( )7

Other (please specify) _____

Please be advised that there are two parts to this question.

10. a) What type of child care services, if any, are you using on a daily basis at the present time? ("X" AS MANY AS APPLY)

	Qu. 11a	Qu. 11b - AGES
Group Centre (licensed)	( )1	
Private home daycare (licensed)	( )2	
A nanny/babysitter in your own home	( )3	
A babysitter outside of your home	( )4	
Friends	( )5	
Relatives living in your household	( )6	
Relatives living outside your household	( )7	
I am not using child care on a daily basis because one parent or guardian is at home, not working or going to school. (skip to Qu. 17a)	( )8	

10. b) Next to each type of child care you have "X"ed, in 10a, please write in the age(s) of the child(ren) using that particular type. (WRITE IN 0 IF THE CHILD IS LESS THAN ONE YEAR OLD)

FOR USERS OF CHILD CARE ONLY

11. a) At the present time, how much money in total do you spend on child care each month? (WRITE THE AMOUNT IN THE BOX PROVIDED)

$ ☐☐☐☐ .00

11. b) What percentage of your monthly income does this amount of money represent? ("X" ONE BOX)

0 - 10% ( )1 11% - 20% ( )2 21% - 30% ( )3 31% - 40% ( )4 41% - 50% ( )5
51% - 60% ( )6 Over 60% ( )7

ANSWER QUESTIONS 12a, b, c, d ONLY IF YOU USE CHILD CARE OUTSIDE THE HOME - IF YOU HAVE CHILD CARE INSIDE YOUR OWN HOME ONLY, SKIP TO QU. 18a.

12. a) How much time in minutes does it take the person who is usually responsible for delivering the child(ren) to child care to get to work or school? (WRITE MINUTES IN BOX)

☐☐☐ minutes

12. b) How much extra time, in minutes, does it take this person to get to work or school because of having to deliver the child(ren) to child care? (WRITE MINUTES IN BOX)

☐☐☐ minutes

12. c) How does the person who usually delivers the child(ren) get to work or school most of the time? ("X" ONE BOX ONLY)

By walking	( )1	By GO train only	( )7
By car	( )2	By GO train & subway	( )8
By car and subway	( )3		
By subway only	( )4	By GO train & bus/streetcar	( )9
By bus/streetcar only	( )5	By GO train, subway & bus/streetcar	( )10
By subway and bus/streetcar	( )6	Other (please specify)_____	

12. d) Does this person work or study in Scarborough? Yes ( ) No ( )

13. a) Overall, how satisfied are you with the child care services you are using at the present time? ("X" ONE BOX)

Very satisfied ( )1 Somewhat satisfied ( )2 Not very satisfied ( )3 Not at all satisfied ( )4

13. b) How satisfied are you with the location(s) of the child care your are using now? ("X" ONE BOX)

Very satisfied ( )1 Somewhat satisfied ( )2 Not very satisfied ( )3 Not at all satisfied ( )4

Please be advised that there are two parts this question.

14. a) If cost were no object and you had your choice, which one type of child care would you most prefer to be using fr- each age group? ("X" ONE BOX ONLY)

Mark an "X" for each group: infant(Inf.), PreSchool(PreSch), School Age(Sch.Age)

	Qu. 14a Inf.	PreSch	Sch.Age	Qu14b Inf.	PreSch	Sch.Age
Group centre (licensed)	( )1	( )1	( )1	( )1	( )1	( )1
Private home daycare (licensed)	( )2	( )2	( )2	( )2	( )2	( )2
A nanny/babysitter in your own home	( )3	( )3	( )3	( )3	( )3	( )3
A babysitter outside of your home	( )4	( )4	( )4	( )4	( )4	( )4
Friends	( )5	( )5	( )5	( )5	( )5	( )5
Relatives living in your household	( )6	( )6	( )6	( )6	( )6	( )6
Relatives living outside your household	( )7	( )7	( )7	( )7	( )7	( )7
Mother/Father at home	( )8	( )8	( )8	( )8	( )8	( )8
Other (please specify)	( )9	( )9	( )9	( )9	( )9	( )9

14. b) Within the limits of what you can afford, which one type of child care would you most prefer to be using? ("X" ONE BOX ONLY)

14. c) Is the type of child care that you have marked in Qu. 15b as your first preference one that you are using at the present timefor each child? ("X" ONE BOX)

Yes ( )1 No ( )2 Yes ( )1 No ( )2 Yes ( )1 No ( )2

15. a) Is the child care you use located.... ("X" ONE BOX)

	Qu.15a	Qu.15b	Qu.15c
in your own home	( )1	( )1	( )1
in a school in your neighborhood	( )2	( )2	( )2
somewhere else In your neighborhood	( )3	( )3	( )3
at or near your place of work	( )4	( )4	( )4
where you go to school	( )5	( )5	( )5
at more than one of the above	( )6	( )6	( )6
Somewhere else (please specify)_____		( )7	( )7

15. b) Which one location would you most prefer as a base for caring for your children? ("X" ONE BOX ONLY)

15. c) And which location is your second preference? ("X" ONE BOX ONLY)

16. a) Many parents require special forms of child care that will meet their own particular needs and the need of their children. Below is a list of special needs. For each one, please indicate 'yes' or 'no' as to whether or not you require child care that would meet the needs of..... ("X" ONE BOX FOR EACH NEED)

	Qu. 16a		Qu. 16b			
	Yes	No	Very satisfied	Somewhat satisfied	Not very satisfied	Not at all satisfied
Shift work parents	( )1	( )2	( )1	( )2	( )3	( )4
Parents not fluent in English	( )1	( )2	( )1	( )2	( )3	( )4
Children not fluent in English	( )1	( )2	( )1	( )2	( )3	( )4
Children with physical disabilities	( )1	( )2	( )1	( )2	( )3	( )4
Children with learning disabilities	( )1	( )2	( )1	( )2	( )3	( )4
Children with emotional or behaviourial problems	( )1	( )2	( )1	( )2	( )3	( )4
Children with different cultural/religious customs	( )1	( )2	( )1	( )2	( )3	( )4

16. b) For each item above that you have identified as a need for your child(ren), please indicate your level of satisfaction as to whether or not these needs are being met by the child care you are using at the present time. ("X" ONE BOX FOR EACH NEED YOU HAVE IDENTIFIED)

THESE QUESTIONS ARE FOR EVERYONE

17. a) Is the mother/ stepmother of the children living in the household? ("X" ONE)

Yes ( )1

No ( )2 Please return questionnaire. Thank You for your help.

17. b) Please write the age of the mother/stepmother in the box below.

☐☐ years

17. c) Please write in the type of work she does and the position she holds.

_____

17. d) Is she working....("X" ONE BOX)

full time ( )1 part time (25 hours or more) ( )2

17. e) We want to relate the burden of child care costs to the income now earned by a child=s mother, so if there is a mother/stepmother present, how much money does she, herself, earn over the period of a year before taxes? ("X" ONE BOX)

$15,000 or less	( )1
Over $15,000 to $25,000	( )2
Over $25,000 to $35,000	( )3
Over $35,000 to $45,000	( )4
Over $45,000 to $55,000	( )5
Over $55,000	( )6

PLEASE RETURN THE QUESTIONNAIRE IN THE STAMPED SELF-ADDRESSED ENVELOPE BEFORE JAN. 31st. THANK YOU FOR YOUR HELP.

APPENDIX C

9-51

CITY OF SCARBOROUGH

Office of the Mayor

150 Borough Drive
Scarborough, Ontario
Canada M1P 4N7

Telephone (416) 396-7222

Dear Scarborough Resident:

The City of Scarborough, with funding from Health and Welfare, Canada, is carrying out a survey of Child Care Needs in Scarborough. The care of our children is an essential factor in our quality of life, family strength, and economic prosperity. I am sure you will agree this Study is important.

The enclosed questionnaire is being mailed to 4,000 households, randomly selected across Scarborough. Of these, 2,500 are households with children under 12 years of age, and 1,500 are households randomly selected to get a broad based community opinion. All replies are completely confidential. No names of any parents or children will be identified or published in any reports.

Our purpose is to improve the level of child care service available in our City and to our residents. The results of this survey will be reviewed nation-wide with interest and care.

I urge you to take a minute to fill out the information which applies to your household and return it to our Planning Department in the postage paid envelope which we have provided.

Your participation in this project is needed if Scarborough is to ensure that the welfare of our children is included in plans for the 1990's. Thank you for your time and participation.

Cordially,

Joyce Trimmer

Mayor Joyce Trimmer.

本調查表採用（不同文字）提供。

Il questionario è disponibile in italiano.

Το ερωτηματολόγιο διατίθεται στην Ελληνική γλώσσα.

ਤੁਹਾਡੇ ਲਈ ਅਤੇ ਇਕਬਾਲੀ ਲਈ ਧੰਨਵਾਦ।

आपके समय और सिनचसी के लिए धन्यवाद।

9-52

敬爱的士嘉堡市民：

士嘉堡市正在進行在士嘉堡托兒要求的調查。我們的目的是在本市爲我們的居民改進托兒服務的水平，爲了幫助我們作好九十年代的服務計劃，敬請閣下參與這個計劃。

所有的答復是絶對將全部予以保密。沒有任何父母及兒童的名字將在任何報導上被辨認出或被發表。

請認真填寫本報告調查表並把它裝進所提供的已付郵費的信封寄回我們的計劃部。

對閣下所花費的時間及興趣表示謝意。

Αγαπητέ Κάτοικε του Σκάρμπορω,

Ο Δήμος του Σκάρμπορω διεξάγει μιά Έρευνα σχετικά με τις Ανάγκες Φροντίδας γιά το Παιδί (Daycare) στο Σκάρμπορω. Ο σκοπός μας είναι να Βελτιώσουμε το επίπεδο της υπηρεσίας φροντίδας γιά το παιδί που διατίθεται στην Πόλη μας και στους κατοίκους της. Η συμμετοχή σας στο έργο μας αυτό χρειάζεται γιά να μας βοηθήσει στον προγραμματισμό μας γιά την παροχή υπηρεσιών στη δεκαετία του 1990.

Όλες οι απαντήσεις είναι απόλυτα εμπιστευτικές. Ούτε ονόματα γονέων ούτε ονόματα παιδιών θα αναφερθούν ή θα δημοσιευθούν σε σε καμία από τις σχετικές εκθέσεις.

Σας παρακαλούμε να διαθέσετε το χρόνο να συμπληρώσετε τις πληροφορίες και να τις επιστρέψετε στο Τμήμα μας Προγραμματισμού στον εσώκλειστο φάκελλο που είναι πληρωμένα τα ταχυδρομικά τέλη.

Σας ευχαριστούμε γιά το χρόνο σας και γιά το ενδιαφέρον σας.

Cari Residenti di Scarborough,

Il Comune di Scarborough sta effettuando una Ricerca sul Bisogno di Servizi di Assistenza per l'Infanzia. Il nostro obiettivo è quello di migliorare la qualità dei servizi di assistenza per l'infanzia disponibili nella nostra Municipalità ed ai nostri residenti. La vostra partecipazione a questo progetto è necessaria per consentirci di sviluppare un adeguato programma per tali servizi negli anni '90.

Tutte le risposte sono completamente confidenziali. Nessun nome di genitori o bambini sarà identificato o pubblicato in nessun resoconto.

Siete quindi pregati di completare il questionario rispedendolo poi al nostro Planning Department nella busta affrancata appositamente fornita.

Grazie per la vostra partecipazione ed attenzione.

प्रिय स्कारबरो निवासी:

स्कारबरो म्युनिसिपैलिटी चाइल्ड केयर सेवाओं की जरूरतों का सर्वेक्षण कर रहा है। हमारा उद्देश्य चाइल्ड केयर सेवाओं के स्तर को सुधारना है जो हमारे नगर में नगरनिवासियों के लिए उपलब्ध है। इस योजना में आपके सहयोग की जरूरत है ताकि आप 1990 के दशक के लिए सेवाओं की योजना बनाने में हमारी सहायता कर सकें।

सभी उत्तर पूर्णतया गुप्त रखे जाते हैं। किसी व्यक्तिगत या बच्चों के नाम न तो बताए जाएंगे और न ही किसी रिपोर्ट में प्रकाशित किए जाएंगे।

कृपया हमारी सहायता करें और इसमायकी को पूरा करके हमारे प्लैनिंग डिपार्टमैंट को साथ लगे टिकट लगे लिफाफे में वापस कर दें।

APPENDIX D

9-53

Questionnaire 1

CITY OF SCARBOROUGH

DAYCARE SURVEY

This questionnaire is being sent to a number of households in the City of Scarborough so that residents can offer their own opinion on the need for child care services and how they should be delivered. If you have difficulty filling it out, please call Joyce Devonshire at 396-4269.

We would just like to assure you that the information you provide will be treated in strict confidence and will be analyzed together with all the other replies we receive. You are not required to give names or location of yourself and household members. The label attached above contains a locational code that identifies only your block and not your specific address.

If you have one or more children under 12 years old who require child care, please have the person most responsible for arranging for the care of the child(ren) fill out SECTION A AND SECTION B.

If you do not have one or more children who require child care, please have one adult member of your household, eighteen years of age or over, fill out the questions that apply to him/her in SECTION A. Please return BEFOREJAN. 31st.

SECTION A

In this section, your input is vital to gaining a better understanding of what child care means to the community in general.

(EVERYBODY ANSWER QU. 1 through 9)

1. Based on your experience, or what you have learned through newspapers, radio or television, how important do you think is the need for licensed child care in our society? ("X" ONE BOX)

Very important	( )1	Somewhat important	( )2	Not very important	( )3	Not at all important	( )4	
	73%		19%		4%		4%	missing 1%

2. In your own opinion, to what extent should the cost of day care services for those in need of financial support be met by the use of tax dollars? ("X" ONE BOX)

Wholly	( )1	Partially	( )2	Not at all	( )3	
	15%		70%		15%	missing 1%

The following questions will be used to divide our respondents into groups.

3. What is your marital status? ("X" ONE BOX)

Married	( )1	Single	( )2	Living together	( )3	Divorced	( )4	Widowed	( )5	Separated	( )6
	78%		8%		1%		6%		3%		4%

4. What is the language mainly spoken in your household ("X" ONE BOX)

English	( ) 86%				
Chinese	( ) 8	Greek	( )1	French	( ) -
Italian	( ) 1	Tagalog	( )-	Hindi	( ) 1

Other (please specify) 3%

5. What is your age? (WRITE AGE IN BOX BELOW)

[ ] Years mean = 42 years

6. And what is the total yearly combined income of your household before taxes? ("X" ONE BOX)

$20,000 or less	( )1	8%
Over $20,000 to $30,000	( )2	15
Over $30,000 to $40,000	( )3	15
Over $40,000 to $50,000	( )4	16
Over $50,000 to $60,000	( )5	15
Over $60,000 to $70,000	( )6	11
Over $70,000	( )7	16

missing 4%

7. What is your sex? ("X" ONE BOX)

Male ( ) 1 40% Female ( ) 2 60% missing 1%

8. Is there a child, 12 to 18 years old who requires specially arranged supervised care living in your household? ("X" O BOX)

Yes ( ) 1 5% No ( ) 2 93% missing 2%

9. Are there any children under the age of 12 years old living in your household? ("X" ONE BOX)

Yes ( ) 1 60% No ( ) 2 39% missing 1%

IF THERE ARE NO CHILDREN UNDER 12 YEARS OLD LIVING IN YOUR HOUSEHOLD, THE FOLLOWING QUESTIONS DO NOT APPLY TO YOU. WE THANK YOU FOR PROVIDING US WITH THE INFORMATION YOU HAVE. PLEASE RETURN THE QUESTIONNAIRE IN THE STAMPED SELF-ADDRESSED ENVELOPE.

10. a) How many children under 12 years of age are there living in your household? (PLEASE WRITE NUMBER IN BOX)

☐☐

1 - 44%
2 - 43%
3 - 11%
4 - 1%
5 - 1%

10. b) Please give the age of each child, starting with the youngest. (WRITE AGE(S) IN BOX(ES) - ADD BOXES IF MORE ARE REQUIRED) (WRITE IN 0 IF THE CHILD IS LESS THAN ONE YEARS OLD)

☐☐ ☐☐ ☐☐ ☐☐

SEE TABLE 2 IN REPORT

11. What is your relationship to the child(ren) living in your household? ("X" ONE BOX)

Mother/stepmother ( ) 68% Father/stepfather ( ) 30%
Legal Guardian ( ) - Other (Please specify) 2%

12. In your household, is there a family member staying at home to care for the children who is not working or going to school outside of the home? ("X" ONE)

Yes ( ) 1 49% No ( ) 2 51% ——— skip to question 14

13. Would this person be working or going to school if he/she could find child care that... ("X" EITHER YES OR NO FOR EACH)

		YES	NO	
- was affordable	45%	( ) 1	( ) 2	55%
- accommodated shift work	23	( ) 1	( ) 2	77
- accommodated working overnights	7	( ) 1	( ) 2	93
- accommodated working extended days	19	( ) 1	( ) 2	81
- was in a location convenient to either home or work	45	( ) 1	( ) 2	55

14. How likely would you be to use a child care parent resource centre/parent child drop-in centre if one was available in your neighbourhood? ("X" ONE BOX)

Very likely ( ) 1 38% Somewhat likely ( ) 2 27% Not very likely ( ) 3 16% Not at all likely ( ) 4 19%

IN ORDER TO ANSWER SECTION B, YOU MUST HAVE ONE OR MORE CHILDREN UNDER 12 YEARS OF AGE IN YOUR HOUSEHOLD WHO NEED CHILD CARE SERVICES EITHER BECAUSE 1) BOTH PARENTS ARE WORKING OR GOING TO SCHOOL OR 2) A SINGLE PARENT IS WORKING OR GOING TO SCHOOL. IF YOU DO NOT FALL INTO THIS CATEGORY, WE THANK YOU FOR COMPLETING SECTION A. PLEASE RETURN THE QUESTIONNAIRE IN THE STAMPED SELF-ADDRESSED ENVELOPE.

SECTION B

Please be advised there are two parts to this question. a) and b)

15. a) What type of child care services are you using at the present time? ("X" AS MANY AS APPLY)

	Qu. 15a YES	NO	Qu. 15b - AGES
Group Centre (licensed)	21% ( )	79%	[ ] [ ] [ ]
Private home daycare (licensed)	4 ( )	96	[ ] [ ] [ ]
A nanny/babysitter in your own home	10 ( )	90	[ ] [ ] [ ]
A babysitter outside of your home	44 ( )	56	[ ] [ ] [ ]
Friends	11 ( )	89	[ ] [ ] [ ]
Relatives living in your household	15 ( )	85	[ ] [ ] [ ]
Relatives living outside your household	28 ( )	72	[ ] [ ] [ ]

SEE TABLE 3 IN REPORT

15. b) Next to each type of child care you have "X"ed, please write in the age(s) of the child(ren) using that particular type. (WRITE IN 0 IF THE CHILD IS LESS THAN ONE YEAR OLD)

15. c) If, at any time, you have hired an individual to care for your children outside your home, did you find this person by using a child care registry? ("X" ONE BOX)

Yes ( ) 1 — 8% | No ( ) 2 — 69% | Have never hired an individual outside the home ( ) 3 — 24%

16. Over the past five years, how many times have you had to make new arrangements for someone to care for your child(ren) while you were working or going to school? ("X" ONE BOX)

1-3 ( ) 1 — 53% | 4-6 ( ) 2 — 30% | 7-9 ( ) 3 — 9% | 10-12 ( ) 4 — 7%

17. a) At the present time, how much money in total do you spend on child care each month? (WRITE THE AMOUNT IN THE BOX PROVIDED)

$[ ][ ][ ][ ].00 mean = $348

17. b) What percentage of your monthly income, before taxes, does this amount of money represent? ("X" ONE BOX)

0 - 10% ( ) 59% | 11% - 20% ( ) 24% | 21% - 30% ( ) 7% | 31% - 40% ( ) 6% | 41% - 50% ( ) 3%
51% - 60% ( ) 2 | Over 60% ( ) 1

ANSWER QUESTIONS 18a, b, c ONLY IF YOU USE CHILD CARE OUTSIDE THE HOME - IF YOU HAVE CHILD CARE INSIDE YOUR OWN HOME ONLY, SKIP TO QU. 19a.

18. a) How much time in minutes does it take the person who is usually responsible for delivering the child(ren) to child care to get to work or school? (WRITE MINUTES IN BOX)

[ ][ ][ ] minutes mean = 31 minutes

18. b) How much extra time, in minutes, does it take this person to get to work or school because of having to deliver the child(ren) to child care? (WRITE MINUTES IN BOX)

[ ][ ][ ] minutes mean = 17 minutes

18. c) How does the person who usually delivers the children get to work or school most of the time? ("X" ONE BOX ONLY)

By walking	( )1	7%	By subway and bus/streetcar	( )6	11%
By car	( )2	70	By GO train only	( )7	-
By subway only	( )3	1	By GO train & subway	( )8	1
By car and subway	( )4	5	By GO train & bus/streetcar	( )9	-
By bus/streetcar only	( )5	5	By GO train,subway & bus/streetcar	( )10	-
Other (please specify) _____		1%			

18. d) Does this person work or study in Scarborough? Yes ( ) 1 46% No ( ) 2 54%

19. a) Overall, how satisfied are you with the child care services you are using at the present time? ("X" ONE BOX)

Very satisfied	( )1 54%	Somewhat satisfied	( )2 35%	Not very satisfied	( )3 8%	Not at all satisfied	( )4 2%

19. b) How satisfied are you with the location(s) of the child care your are using now? ("X" ONE BOX)

Very satisfied	( )1 69%	Somewhat satisfied	( )2 21%	Not very satisfied	( )3 8%	Not at all satisfied	( )4 2%

20. Please be advised that there are two parts to this question.

a) If cost were no object and you had your choice, which one type of child care would you most prefer to be using for each age group? ("X" ONE BOX ONLY)
Mark an "X" for each group: infant(Inf.), PreSchool(PreSch), School Age(Sch.Age)

	Qu. 20a Inf.	Qu. 20a PreSch	Qu. 20a Sch.Age	Qu. 20b Inf.	Qu. 20b PreSch	Qu. 20b Sch.Age
Group centre (licensed)	( )1	( )1	( )1	( )1	( )1	( )1
Private home daycare (licensed)	( )2	( )2	( )2	( )2	( )2	( )2
A nanny/babysitter in your own home	( )3	( )3	( )3	( )3	( )3	( )3
A babysitter outside of your home	( )4	( )4	( )4	( )4	( )4	( )4
Friends	( )5	( )5	( )5	( )5	( )5	( )5
Relatives living in your household	( )6	( )6	( )6	( )6	( )6	( )6
Relatives living outside your household	( )7	( )7	( )7	( )7	( )7	( )7
Mother/Father at home	( )8	( )8	( )8	( )8	( )8	( )8
Other (please specify)	( )9	( )9	( )9	( )9	( )9	( )9

SEE TABLE 5 IN REPORT

20. b) Within the limits of what you can afford, which one type of child care would you most prefer to be using?("X" ONE BOX ONLY FOR EACH CHILD)

20. c) Is the type of child care that you have marked in Qu. 20b as your first preference one that you are using at the present time for each child? ("X" ONE BOX)

Inf.		PreSch		Sch.Age	
Yes ( )1 57%	No ( )2 43%	Yes ( )1 58%	No ( )2 42%	Yes ( )1 56%	No ( )2 44%

21. a) Is the child care you use located.... ("X" ONE BOX)

SEE TABLE 7 IN REPORT

	CHILD	Qu.21a #1	Qu.21a #2	Qu.21a #3	Qu.21b #1	Qu.21b #2	Qu.21b #3	Qu.21c #1	Qu.21c #2	Qu.21c #3
in your own home		( )	( )	( )1	( )	( )	( )1	( )	( )	( )1
in a school in your neighborhood		( )	( )	( )2	( )	( )	( )2	( )	( )	( )2
somewhere else in your neighborhood		( )	( )	( )3	( )	( )	( )3	( )	( )	( )3
at or near your place of work		( )	( )	( )4	( )	( )	( )4	( )	( )	( )4
where you go to school		( )	( )	( )5	( )	( )	( )5	( )	( )	( )5
at more than one of the above		( )	( )	( )6	( )	( )	( )6	( )	( )	( )6
Somewhere else (please specify)	Child #1									
	Child #2									
	Child #3									

21. b) Which one location would you most prefer as a base for caring for your children? ("X" ONE BOX ONLY)

21. c) And which location is your second preference? ("X" ONE BOX ONLY)

22. a) Many parents require special forms of child care that will meet their own particular needs and the need of their children. Below is a list of special needs. For each one, please indicate 'yes' or 'no' as to whether or not you require child care that would meet the needs of..... ("X" ONE BOX FOR EACH NEED)

SEE TABLE 8 IN REPORT

	Qu. 22a Yes		Qu. 22a No		Qu. 22b Very satisfied	Qu. 22b Somewhat satisfied	Qu. 22b Not very satisfied	Qu. 22b Not at all satisfied
Shift work parents	28%	( )1	( )2	72%	( )1	( )2	( )3	( )4
Parents not fluent in English	4	( )1	( )2	96	( )1	( )2	( )3	( )4
Children not fluent in English	2	( )1	( )2	98	( )1	( )2	( )3	( )4
Children with physical disabilities	4	( )1	( )2	96	( )1	( )2	( )3	( )4
Children with learning disabilities	6	( )1	( )2	94	( )1	( )2	( )3	( )4
Children with emotional or behaviourial problems	7	( )1	( )2	93	( )1	( )2	( )3	( )4
Children with different cultural/religious customs	4	( )1	( )2	96	( )1	( )2	( )3	( )4

22. b) For each item above that you have identified as a need for your child(ren), please indicate your level of satisfaction as to whether or not these needs are being met by the child care you are using at the present time. ("X" ONE BOX FOR EACH NEED YOU HAVE IDENTIFIED)

23. a) Is the mother/stepmother of the children living in the household? ("X" ONE)

Yes ( )1 97%

No ( )2 3 Please return questionnaire. Thank You for your help.

23. b) Please write the age of the mother/stepmother in the box below.

[ ][ ] years **mean = 35 years**

23. c) Is she employed outside the home? Yes ( )1 88%
No ( )2 Please return questionnaire. Thank you for your help.
12%

23. d) Please write in the type of work she does and the position she holds.

SEE TABLE 9 IN REPORT

23. e) Is she working.... ("X" ONE BOX)

full time ( )1 78% | part time (min.25 hours)( )2 10% | less than 25 hrs. ( )3 13%

23. f) We want to relate the burden of child care costs to the income now earned by a child's mother, so if there is a mother/stepmother present, how much money does she, herself, earn over the period of a year before taxes? ("X" ONE BOX)

$15,000 or less	( )1	17%
Over $15,000 to $25,000	( )2	36
Over $25,000 to $35,000	( )3	29
Over $35,000 to $45,000	( )4	10
Over $45,000 to $55,000	( )5	6
Over $55,000	( )6	2%

PLEASE RETURN THE QUESTIONNAIRE IN THE STAMPED SELF-ADDRESSED ENVELOPE BEFORE JAN. 31st. THANK YOU FOR YOUR HELP.

APPENDIX D

9-59

Questionnaire 2

CITY OF SCARBOROUGH

DAYCARE SURVEY

NOTE: IF YOU HAVE ALSO RECEIVED QUESTIONNAIRE 1, PLEASE COMPLETE THIS ONE ONLY BUT RETURN BOTH QUESTIONNAIRES IN THE STAMPED ADDRESSED ENVELOPE PROVIDED.

This questionnaire is being sent to every individual who, at the present time, is on the waiting list for income subsidy daycare. Please have the person most responsible for arranging for the care of the child(ren) fill out the questionnaire.

Your own response to the following questions would provide valuable information that would help the City of Scarborough assess current needs and determine ways of improving their daycare system. Your place on the waiting list will not be affected in any way by your decision to respond or not respond.

If you have difficulty filling out this questionnaire, please call Joyce Devonshire at 396-4269.

We would just like to ensure you that the information you provide will be treated in strict confidence and will be analyzed together with all the other replies we receive. You are not required to give names or location of yourself and household members.

1. How many months have you been on the waiting list for subsidized daycare? (WRITE NUMBERS OF MONTHS IN BOX)

   [ ][ ] months mean = 6.8 months

2. What is your relationship to the children placed on the waiting list? ("X" ONE BOX)

   Mother/stepmother ( ) 73% Father/stepfather ( ) 23%
   Legal Guardian ( ) 2 Other (Please specify) 1 missing 1%

3. What is your marital status? ("X" ONE BOX)

Married	( )1	Single	( )2	Living together	( )3	Divorced	( )4	Widowed	( )5	Separated	( )6
	50%		32%		2%		4%		5%		7%

4. a) What type of employment, if any, are you engaged in at the present time? ("X" THE ONE BOX THAT BEST DESCRIBES YOUR EMPLOYMENT STATUS)

Full-time regular hours	( )1	52%
Part-time regular hours (25 hours or more)	( )2	7
Full-time shift work	( )3	8
Part-time shift work	( )4	1
Not employed at this time	( )5	31

   missing 2%

4. b) Are you attending school at the present time? ("X" ONE BOX)

   Yes ( )1 19% SKIP TO QU. 7
   No ( )2 78% missing 4%

5. What is the total yearly combined income of your household before taxes? ("X" ONE BOX)

$10,000 or less	( )1	24%
Over $10,000 to $20,000	( )2	33
Over $20,000 to $30,000	( )3	24
Over $30,000 to $40,000	( )4	11
Over $40,000 to $50,000	( )5	6
Over $50,000	( )6	2

6. How many children under 12 years of age are living in your household? (PLEASE WRITE NUMBER IN BOX)

	0 - 1%	3 - 9%	
	1 - 48	4 - 2	
	2 - 34	5 - -	missing 6%

7. Please give the age of each child, starting with the youngest. (WRITE AGE(S) IN BOX(ES) - ADD BOXES IF MOR ARE REQUIRED) (WRITE 0 IF THE CHILD IS LESS THAN ONE YEAR OLD)

SEE TABLE 1 IN REPORT

8. Over the past five years, how many times have you had to make new arrangements for someone to care for your child(ren)? ("X" ONE BOX)

1-3 ( ) 1	4-6 ( ) 2	7-9 ( ) 3	10-12 ( ) 4
48%	18%	5%	8%

missing 21%

9. What is the language mainly spoken in your household? ("X" ONE BOX)

English	( ) 63%				
Chinese	( ) 7	Greek	( ) -	French	( ) -
Italian	( ) -	Tagalog	( ) -	Punjabi	( ) 1%

Other (please specify) 28%

missing 1%

Please be advised that there are two parts to this question.

10. a) What type of child care services, if any, are you using on a daily basis at the present time? ("X" AS MANY AS APPLY)

SEE TABLE 2 IN REPORT

	Qu. 11a	Qu. 11b - AGES
Group Centre (licensed)	( ) 1 24%	
Private home daycare (licensed)	( ) 2 9	
A nanny/babysitter in your own home	( ) 3 5	
A babysitter outside of your home	( ) 4 35	
Friends	( ) 5 16	
Relatives living in your household	( ) 6 6	
Relatives living outside your household	( ) 7 17	
I am not using child care on a daily basis because one parent or guardian is at home, not working or going to school. (skip to Qu. 17a)	( ) 8 22	

10. b) Next to each type of child care you have "X"ed, in 10a, please write in the age(s) of the child(ren) using that particular type. (WRITE IN 0 IF THE CHILD IS LESS THAN ONE YEAR OLD)

FOR USERS OF CHILD CARE ONLY

11. a) At the present time, how much money in total do you spend on child care each month? (WRITE THE AMOUNT IN THE BOX PROVIDED)

$ [ ][ ][ ][ ] .00 mean = $288

11. b) What percentage of your monthly income does this amount of money represent? ("X" ONE BOX)

0 - 10%	( ) 24%	11% - 20%	( ) 27%	21% - 30%	( ) 23%	31% - 40%	( ) 12%	41% - 50%	( ) 9%
51% - 60%	( ) 5	Over 60%	( ) 1						

ANSWER QUESTIONS 12a, b, c, d ONLY IF YOU USE CHILD CARE OUTSIDE THE HOME - IF YOU HAVE CHILD CARE INSIDE YOUR OWN HOME ONLY, SKIP TO QU. 13a.

12. a) How much time in minutes does it take the person who is usually responsible for delivering the child(ren) to child care to get to work or school? (WRITE MINUTES IN BOX)

[ ][ ][ ] minutes mean = 36 minutes

12. b) How much extra time, in minutes, does it take this person to get to work or school because of having to deliver the child(ren) to child care? (WRITE MINUTES IN BOX)

[ ][ ][ ] minutes mean = 31 minutes

12. c) How does the person who usually delivers the child(ren) get to work or school most of the time? ("X" ONE BOX ONLY)

By walking	( ) 1	15%	By GO train only	( ) 7	1%
By car	( ) 2	37	By GO train & subway	( ) 8	-
By car and subway	( ) 3	3			
By subway only	( ) 4	2	By GO train & bus/streetcar	( ) 9	-
By bus/streetcar only	( ) 5	22	By GO train, subway & bus/streetcar	( ) 10	-
By subway and bus/streetcar	( ) 6	15	Other (please specify) 6%		

12. d) Does this person work or study in Scarborough? Yes ( ) 61% No ( ) 39%

13. a) Overall, how satisfied are you with the child care services you are using at the present time? ("X" ONE BOX)

Very satisfied	( ) 1 36%	Somewhat satisfied	( ) 2 36%	Not very satisfied	( ) 3 18%	Not at all satisfied	( ) 4 10%

13. b) How satisfied are you with the location(s) of the child care your are using now? ("X" ONE BOX)

Very satisfied	( ) 1 46%	Somewhat satisfied	( ) 2 32%	Not very satisfied	( ) 3 17%	Not at all satisfied	( ) 4 6%

Please be advised that there are two parts this question.

14. a) If cost were no object and you had your choice, which one type of child care would you most prefer to be using for each age group? ("X" ONE BOX ONLY)

Mark an "X" for each group: infant(Inf.), PreSchool(PreSch), School Age(Sch.Age)

SEE TABLE 4 IN REPORT

	Qu. 14a			Qu14b		
	Inf.	PreSch	Sch.Age	Inf.	PreSch	Sch.Age
Group centre (licensed)	( )1	( )1	( )1	( )1	( )1	( )1
Private home daycare (licensed)	( )2	( )2	( )2	( )2	( )2	( )2
A nanny/babysitter in your own home	( )3	( )3	( )3	( )3	( )3	( )3
A babysitter outside of your home	( )4	( )4	( )4	( )4	( )4	( )4
Friends	( )5	( )5	( )5	( )5	( )5	( )5
Relatives living in your household	( )6	( )6	( )6	( )6	( )6	( )6
Relatives living outside your household	( )7	( )7	( )7	( )7	( )7	( )7
Mother/Father at home	( )8	( )8	( )8	( )8	( )8	( )8
Other (please specify)	( )9	( )9	( )9	( )9	( )9	( )9

14. b) Within the limits of what you can afford, which one type of child care would you most prefer to be using? ("X" ONE BOX ONLY)

14. c) Is the type of child care that you have marked in Qu. 15b as your first preference one that you are using at the present timefor each child? ("X" ONE BOX)

Yes( )1	No( )2	Yes( )1	No( )2	Yes( )1	No( )2
49%	51%	40%	60%	37%	63%

15. a) Is the child care you use located.... ("X" ONE BOX)

SEE TABLE 5 IN REPORT

	Qu.15a	Qu.15b	Qu.15c
in your own home	( )1	( )1	( )1
in a school in your neighborhood	( )2	( )2	( )2
somewhere else In your neighborhood	( )3	( )3	( )3
at or near your place of work	( )4	( )4	( )4
where you go to school	( )5	( )5	( )5
at more than one of the above	( )6	( )6	( )6
Somewhere else (please specify)_____		( )7	( )7

15. b) Which one location would you most prefer as a base for caring for your children? ("X" ONE BOX ONLY)

15. c) And which location is your second preference? ("X" ONE BOX ONLY)

16. a) Many parents require special forms of child care that will meet their own particular needs and the need of their children. Below is a list of special needs. For each one, please indicate 'yes' or 'no' as to whether or not you require child care that would meet the needs of..... ("X" ONE BOX FOR EACH NEED)

SEE TABLE 6 IN REPORT

	Qu. 16a		Qu. 16b			
	Yes	No	Very satisfied	Somewhat satisfied	Not very satisfied	Not at all satisfied
Shift work parents	( )1	( )2	( )1	( )2	( )3	( )4
Parents not fluent in English	( )1	( )2	( )1	( )2	( )3	( )4
Children not fluent in English	( )1	( )2	( )1	( )2	( )3	( )4
Children with physical disabilities	( )1	( )2	( )1	( )2	( )3	( )4
Children with learning disabilities	( )1	( )2	( )1	( )2	( )3	( )4
Children with emotional or behaviourial problems	( )1	( )2	( )1	( )2	( )3	( )4
Children with different cultural/religious customs	( )1	( )2	( )1	( )2	( )3	( )4

16. b) For each item above that you have identified as a need for your child(ren), please indicate your level of satisfaction as to whether or not these needs are being met by the child care you are using at the present time. ("X" ONE BOX FOR EACH NEED YOU HAVE IDENTIFIED)

THESE QUESTIONS ARE FOR EVERYONE

17. a) Is the mother/ stepmother of the children living in the household? ("X" ONE)

Yes ( )1 96%

No ( )2 Please return questionnaire. Thank You for your help. 4%

17. b) Please write the age of the mother/stepmother in the box below.

[ ][ ] years mean = 29.5 years

17. c) Please write in the type of work she does and the position she holds.

SEE TABLE 7 IN REPORT

17. d) Is she working....("X" ONE BOX)

full time ( )1 83% part time (25 hours or more) ( )2 17%

17. e) We want to relate the burden of child care costs to the income now earned by a child-ca mother, so if there is a mother/stepmother present, how much money does she, herself, earn over the period of a year before taxes? ("X" ONE BOX)

$15,000 or less	( )1	52%
Over $15,000 to $25,000	( )2	37
Over $25,000 to $35,000	( )3	10
Over $35,000 to $45,000	( )4	2
Over $45,000 to $55,000	( )5	-
Over $55,000	( )6	-

PLEASE RETURN THE QUESTIONNAIRE IN THE STAMPED SELF-ADDRESSED ENVELOPE BEFORE JAN. 31st. THANK YOU FOR YOUR HELP.

9-65

Appendix (2)

CITY OF SCARBOROUGH
PLANNING DEPARTMENT
150 Borough Drive
Scarborough, Ontario
M1P 4N7
Fax No. (416) 396-4265

Peter Poot
Commissioner of Planning

February 12, 1990

Ms. Dawn Hachey,
Child Care Initiatives Fund,
Health and Welfare, Canada,
6th Floor, Brooke Claxton Building,
Tunney's Pasture,
OTTAWA, Ontario.
K1A 1B5

Dear Ms. Hachey :

Re: City of Scarborough, Child Care Needs
Study and Implementation Strategy,
File #4774-6-88/18,
Progress Report III

I am very pleased to submit Progress Report III identifying the accomplishments of the project to date (November/December, 1989, January, 1990), and highlighting the activities planned for the subsequent three-month period.

Enclosed for your information are the following:

1. Progress Report III;

2. Quarterly Cashflow and Record of Expenditures;

3. Claim Form;

4. Request for Inter-Item Transfer;

5. Application to Amend Project.

I trust the enclosed report and forms meet with your approval. Please contact Mrs. Joyce Devonshire (416) 396-4269 if you wish any further information or clarification.

Yours very truly,

Peter Poot,
Commissioner of Planning.

JD:zm

SCARBOROUGH PLANNING DEPARTMENT

ATTENTION:
DAWN HACHEY,
CHILD CARE INITIATIVES FUND,
HEALTH AND WELFARE, CANADA

RE: PROGRESS REPORT III,
CHILD CARE NEEDS STUDY AND
IMPLEMENTATION STRATEGY,

FILE NO. 4774-6-88/18

February 14, 1990

PHASE I - IDENTIFICATION OF NEED:

The Phase I Report and Executive Summary were presented, discussed, and received by the Planning Committee on February 1, 1990, and Scarborough Council on February 12, 1990.

A copy of the attached Report and Executive Summary is attached to this report.

PHASE II - SERVICE DELIVERY EVALUATION:

Phase II Report and Executive Summary were also presented, discussed, and received by the Planning Committee on February 1, 1990, and Scarborough Council on February 12, 1990.

A copy of the Report and Executive Summary is also attached to this report.

PHASE III - ATTITUDINAL SURVEY:

The Protocol for Questionnaire #1, the Resident Random Survey, and Questionnaire #2, the Survey of Families on the Waiting List for Subsidized Child Care, was approved in terms of content by the University of Toronto, Human Subjects Review Committee, in December, 1989.

Both Questionnaires were distributed the week of January 8, 1990, as planned. There was an excellent response rate of 20% for each Questionnaire.

The Survey Consultants, The Kapelos-Edwards Group, have begun their analysis of the questionnaire responses. They will be reviewing their draft report with the Steering Committee in mid-February.

The final report will be circulated to Members of the Project Technical Advisory Committee, Planning Committee and Scarborough Council in March, 1990.

The Survey Consultants will make a presenation of the findings of the report to Members of Scarborough Council in early April.

PUBLIC RELATIONS:

Media coverage for the Study and Attitudinal Survey has included:

- Articles in the Toronto Star, Scarborough Mirror, and several Community-based newspapers.
- Public service notification through M.TV., the Toronto Multicultural TV station, and numerous ethnic newspapers.
- Project staff interviews on two Toronto radio stations and Scarboro Cable TV.

FUTURE PLANNING:

Over the next three months, project staff will:

1. Facilitate the presentation of the Phase III Report to the Project Advisory Committee, Planning Committee and Council.
2. Compare and analyze the reports of the first three phases of the Study. Conduct any further investigation identified.
3. Proceed with Phase IV - Consequences of Development, and Phase V - Innovations.
4. Develop the draft script for the video documentary. Circulate the call for proposals for video consultants. Begin the filming.
5. Maintain media contacts.

Peter Poot,
Commissioner of Planning.

JD:zm